

# iPAD: IT SUPPORT CONSIDERATIONS

October 6, 2011 :: 1:00 – 2:30 p.m. EDT

ACADEMIC · IMPRESSIONS

**WEB CONFERENCE**



## OVERVIEW

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As a consumer device, the iPad requires special consideration when supported on an enterprise level by IT staff in higher education. The iPad represents a new class of computing device and requires generous amounts of bandwidth and accommodations on networks and network security infrastructures. Planning for the adoption of iPads requires special attention by network and information security teams.

Join us online as we discuss the technical implementation and support issues that arise when supporting the iPad.

## LEARNING OBJECTIVE

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After participating in this webcast, you will be better able to implement and support your iPad apps and network.

## WHO SHOULD ATTEND

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Information technology, academic computing services, and student computing services employees will benefit from this webcast.

## AGENDA

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- Overview of iPad hardware and support
- Bandwidth, network, and network security infrastructure
- Third-party software, application, licensing, and support
- Customization and standardization of software tools
- Adoption and support
- Lessons learned
- Takeaways

## INSTRUCTORS

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**Timothy Chester, Vice Provost for Academic Administration and Chief Information Officer, Pepperdine University**

Tim is responsible for the strategic direction and management of the IT division, the institutional effectiveness and research department, and the strategic planning department. He works closely with the academic leadership to promote student administrative services, faculty research support, and strategic planning.

Tim is a recognized authority in IT leadership and organizational change, technology services for international campuses and emergency operations, and application integration in complex enterprise environments, and his writings have appeared in *CIO Magazine*, *Dr. Dobb's Journal*, *EDUCAUSE Quarterly*, *IT Pro*, and *Visual Studio Magazine*. Tim's work at Pepperdine University and Texas A&M University has been profiled in leading industry outlets such as Gartner Executive Programs, Microsoft, Apple, The Chronicle of Higher Education, Computerworld, eWeek, and Ziff-Davis Publications.

Learn how you can plan for the adoption and implementation of iPad use on your campus.



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## **Dana Hoover, Assistant CIO for Communication and Planning, Pepperdine University**

Dana joined Pepperdine in August 2009 as the manager of communication, and assumed the role of assistant CIO for communications and planning in September 2010. In addition to overseeing the strategic and daily communications efforts of the information technology (IT) division, Dana works to raise awareness of the value IT contributes to the university community. Her job responsibilities include working with the office of the provost and vice provost on special projects related to communications, research, and planning.

Since August 2010, Dana has led Pepperdine's iPad Research Study (<http://services.pepperdine.edu/techlearn/tools/ipadresearch.htm>), which was initiated to assess the iPad's potential to improve students' performance on course learning objectives. Before arriving at Pepperdine, Dana served as the faculty development and communications manager at the Columbia Center for New Media Teaching and Learning at Columbia University in the City of New York. In this position, Dana led the center's faculty development efforts by creating workshop, conference, and event programs to help faculty use technology purposefully to enhance learning.

## **LOGGING IN TO THE WEBCAST**

After registration, each registrant will receive a confirmation of payment or an invoice, depending on method of payment. Each registrant will also receive an email with appropriate login information and more information regarding the event a few days prior to the start of the event. The day of the conference, you will receive another email with the same information. To participate, you will need a computer with a high-speed Internet connection. You will have the option to receive audio via your computer speakers or telephone.

## **WHAT IS A SINGLE SITE CONNECTION?**

A site connection allows a single connection to the Web conferencing software and teleconference. We encourage you to set the event up in a conference room or classroom from a single computer in order to allow multiple stakeholders from your campus to participate. Remember, as long as only a single computer connects, you can bring as many people as you want to the event. Because there are no travel expenses and only a single registration fee is required, each additional participant lowers the cost per person significantly. Purchasing a site connection and inviting everyone involved in a particular topic is a great way to provide cost-effective professional development. Please note that you will have the option to receive audio via your computer speakers or telephone.

If for any reason a relevant stakeholder cannot co-locate for the session, we encourage you to include that person by purchasing an additional connection at the reduced fee of \$195 per session. This will ensure that every member of a team receives the same relevant, timely information in the most efficient way. If an interested party cannot participate at the designated time, or if someone would like to view the presentation again, an archived copy of the event will be available for 60 days. If you have any technical or purchasing questions, please contact us at 720.488.6800.

## **Additional Learning Opportunity – Save \$50!**

Related iPad Event:

**iPad: Effective Use in the Classroom**

**Tuesday, October 4, 2011**

Join us online to Learn how you can integrate iPad technology into your teaching and learning.

Register for this webcast along with iPad: IT Support Considerations and save \$50.



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## REGISTRATION FORM

Make the most of the presentation: invite your whole team to participate from a single location at no additional cost.

Questions about the event? Call us at 720.488.6800 to help determine if this event is right for you.

Register online at [www.academicimpressions.com](http://www.academicimpressions.com)

## REGISTRATION FEES

Postmarked on or before September 29, 2011

(After September 29, 2011, an additional \$75.00 fee for the first connection and \$50.00 fee for each additional connection applies)

- Single Site Connection: iPad: IT Support Considerations \_\_\_\_\_ \$350.00 USD
- Additional Site Connection \_\_\_\_\_ \$195.00 USD
- This event plus iPad: Effective Use in the Classroom, October 4, 2011 \_\_\_\_\_ \$650.00 USD
- Additional Site Connection \_\_\_\_\_ \$195.00 USD
- Registrants receive a 50% discount on a CD recording of this session. Please send me the CD \_\_\_\_\_ \$175.00 USD
- Can't attend the live session? Please send me a CD recording of this webcast \_\_\_\_\_ \$350.00 USD
- (For CD orders outside the United States and Canada, a \$35 international shipping fee will be added.)

Total amount enclosed or to be charged \$ \_\_\_\_\_

How did you hear about this event? (email from AI, colleague forwarded email, *The Chronicle*, etc.): \_\_\_\_\_

## WEB CONFERENCE REGISTRATION INFORMATION (PLEASE PRINT CLEARLY)

Name \_\_\_\_\_ Job Title \_\_\_\_\_

Institution/Organization \_\_\_\_\_ Address \_\_\_\_\_

City \_\_\_\_\_ State/Province \_\_\_\_\_ Zip/Postal Code \_\_\_\_\_ Country \_\_\_\_\_

Telephone \_\_\_\_\_ Fax \_\_\_\_\_ Email \_\_\_\_\_

(Additional contact information for registration confirmations and pre-conference communication.)

Additional Contact Name \_\_\_\_\_ Additional Contact Phone \_\_\_\_\_

Additional Contact Title \_\_\_\_\_ Additional Contact Email \_\_\_\_\_

## FREE HIGHER ED NEWS AND ANALYSIS

Academic Impressions is happy to offer *Higher Ed Impact*, a free industry scan of news, trends, and fresh research on higher education, delivered in an easy-to-scan email.

- Sign me up for HEI: Daily Pulse** – impactful news, trends, and practices, sent daily
- Sign me up for HEI: Weekly Scan** – the week's most critical news, with analysis of top stories and trends, sent on Fridays
- Sign me up for HEI: Monthly Diagnostic** – practical takeaways addressing a strategic challenge facing institutions of higher ed, sent 9-12 times/year

## PAYMENT METHOD

We accept Visa, MC, and AmEx credit cards. To pay by check, include the check with this form or select the "invoice me" option. Fax form to 303.741.0849 or mail form along with payment to: Academic Impressions, 4643 S. Ulster St. Ste. 350, Denver, CO 80237.

### CREDIT CARD

Please charge my credit card: (Visa, MC, AmEx)

Name on Card \_\_\_\_\_

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Exp. Date \_\_\_\_\_

Billing Zip Code/Postal Code \_\_\_\_\_

Security Code (last 3 digits on the back of Visa and MC or  
4 digits on front of AmEx) \_\_\_\_\_

### CHECK/INVOICE

My check is included and covers \_\_\_\_\_ registration(s)

Check # \_\_\_\_\_

Please invoice me

Purchase Order # \_\_\_\_\_

(PO# not required to receive invoice)

## REFUND/CANCELLATION POLICY

Refunds will be issued only if cancellations are received in writing by July 29, 2011. A \$75 processing fee will be assessed. After July 29, 2011 a credit (less \$75 processing fee) will be issued. The credit will be valid for 12 months and can be used toward any future conferences, Web conferences, audio proceedings, or Web conference archives. In case this event is cancelled, Academic Impressions' liability is limited to a refund of this registration fee only.

