



CASE MANAGEMENT 2.0: REFINING YOUR SERVICE FOR BEHAVIORALLY AT-RISK STUDENTS

March 24, 2017 :: 1:00 - 2:30 p.m. EDT

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Take your student affairs case manager position to the next level of care.
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OVERVIEW

Learn how you can further refine the role of your non-clinical case manager to improve the level of support that they give to behaviorally at-risk students. This online training will walk through the steps that our instructor has taken on his campus to transform the case manager role, and how you can take what he has learned and apply it to your own campus. After participating in this training, you will be better prepared to answer the following questions:

- Have you thought about how to balance clinical and non-clinical cases on your campus?
- How are you assessing your program effectiveness?
- In what skill areas do your case managers need to grow?
- How are you altering your case management based on student changes?

Prior to the webcast, the presenter will provide attendees a brief written overview and history of the field of case management, and the models in use across the U.S.

[VISIT EVENT PAGE](#)

www.academicimpressions.com/webcast/case-management-20-refining-your-service-behaviorally-risk-students



WHO SHOULD ATTEND

This online training is designed for institutions in their first few years of having a non-clinical case manager within their student affairs department. Specifically, we encourage the following professionals to attend:

- Non-clinical case managers
- Dean of students
- Behavior intervention team members
- Vice President/leadership of Student Affairs
- Campus social workers
- Residence life staff
- (potentially) clinical case managers

LEARNING OUTCOME

After participating in this online training, you will be able to refine the focus and services of your case manager role.

CONTACT US FOR MORE INFORMATION

Contact Mickey Fitch, Program Manager at mickey@academicimpressions.com or 720-988-1239 if you'd like additional information about the program.



AGENDA

Friday, March 24, 2017 :: 1:00 - 2:30 p.m. EDT

- Fostering the growth of your case manager program
 - » Redefining your focus
 - » Generalist vs. specialists
- Changing your services for students
 - » Marketing of services
 - » Timeliness of services
- Changing services to the rest of campus
 - » Building training for the rest of campus
 - » Furthering your connections

INSTRUCTOR

Ben Falter, Student Affairs Case Manager, San Jose State University

Ben is the Senior Student Affairs Case Manager and Chair for the Behavioral Intervention Team (BIT) at San José State University, reporting to the Division of Student Affairs.

In the past, he has served as the Chief Housing Officer (CHO) & Interim Director for Community Standards at a small private campus in central Florida where he sat on the Students of Concern (SOC) team, coordinated campus crisis on-call efforts, and updated Emergency Management Planning processes. He worked as an Associate Program Director in Housing & Residential Life at a big ten school in the Midwest. Outside of formal roles, he has taught in Gender Women and Sexuality Studies, created new roles for Sustainability Education Coordinators, and lead Social Justice Leadership retreats on multiple campuses.



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PRICING & REGISTRATION (CIRCLE ONE)

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EARLY BIRD PRICING

Postmarked on or before March 17, 2017. After March 17, 2017, an additional \$75.00 fee for the first connection and \$50.00 fee for each additional connection applies.

[REGISTER ONLINE](#) or below.

PAYMENT METHOD:

We accept Visa, MasterCard, and American Express credit cards. To pay by check, include the check with this form or select the "invoice me" option. Fax form to 303.221.2259 or mail form along with payment to: Academic Impressions, 4601 DTC Blvd., Ste. 800, Denver, CO 80237.

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