



LEARNING OUTCOME

After participating...

...you will be able to take a more strategic approach to your diversity and inclusion efforts.



AGENDA

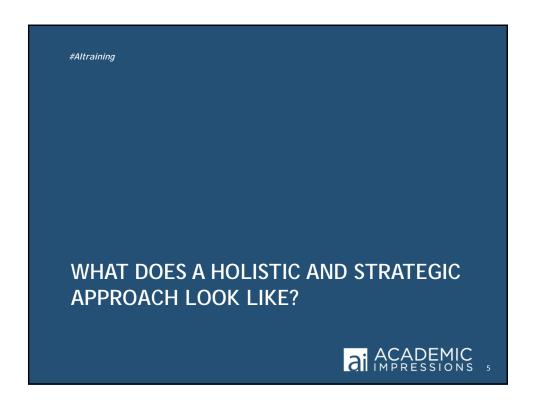
- What Does a Holistic and Strategic Approach Look Like?
- Key Components of Programs & Initiatives:
 - Internal considerations and programming examples
 - External considerations and programming examples



■■ POLL

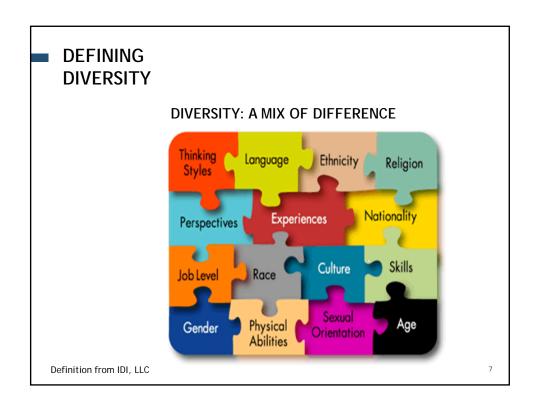
How far along is your institution in its diversity programming?

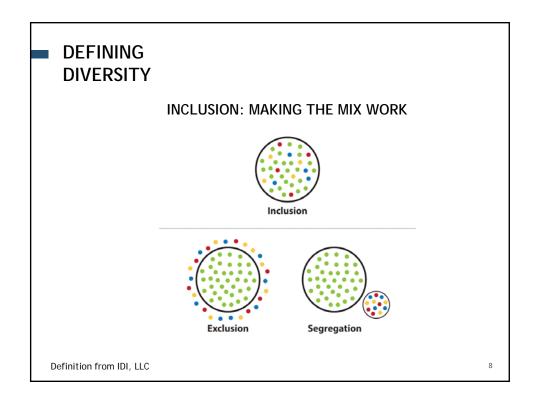




DEFINING DIVERSITY

ai ACADEMIC IMPRESSIONS





MAKE THE BUSINESS CASE FOR DIVERISTY



WHAT QUESTIONS KEEP YOU UP AT NIGHT?

In the next 30-40 years, Baby Boomers are expected to transfer \$30 Trillion in financial and non-financial assets to their heirs and organizations. How will we better articulate and focus our transformational ideas to capture some of this wealth?



WHAT QUESTIONS KEEP YOU UP AT NIGHT?

How will universities and other nonprofits stay relevant with the evolution of the new mega donor who want to solve the world's problems on their own?

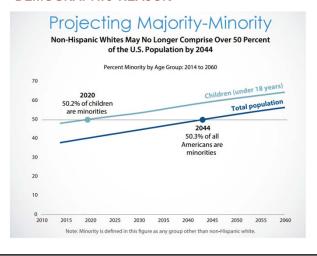


HOW WILL DIVERSITY HELP SOLVE THESE FUNDRAISING PROBLEMS?



BUSINESS CASE FOR DIVERSITY

DEMOGRAPHIC REASON



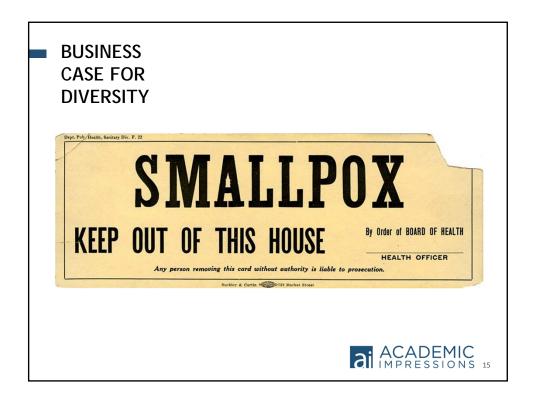
BUSINESS CASE FOR DIVERSITY



DR. SCOTT PAGE, UNIVERSITY OF MICHIGAN

- Diverse perspectives and tools enable collections of people to find more and better solutions and contribute to overall productivity.
- Diverse predictive models enable crowds of people to predict values accurately





BE STRATEGIC IN YOUR APPROACH



ASSESS THE CULTURE

GATHER FEEDBACK

- Culture Engagement Survey
- Focus Groups/Conversation Circles
- Town Hall
- Exit Surveys/Off boarding Conversations
- Anonymous Feedback



ASSESS DATA NEEDS

IDENTIFY DATA GAPS

- What data exists? What data doesn't exist?
- Do you have a partnership with the Registrar's Office?
- Do you have a policy around data usage?
- · How are you assessing your work?



RESOURCING

LEVERAGE STAFF TO PLAN AND EXECUTE STRATEGY

Potential Approaches:

- · Strategic Planning Committee
- Internal Working Group
- Frontline Fundraising Taskforce



KEY COMPONENTS OF PROGRAMS AND INITIATIVES

ACADEMIC MPRESSIONS 20

INTERNAL CONSIDERATIONS & PROGRAM EXAMPLES



UNIVERSITY OF MICHIGAN STRATEGIC PLANNING PROCESS

PLANNING PROCESS

- Distributive rather than centrally-focused to promote collective ownership.
- 1 University-wide plan, 49 unit plans

LEADERSHIP

- Vice Provost for Equity and Inclusion and Chief Diversity Officer (VPEI-CDO) Rob Sellers
- Launch Date: October 6, 2016

HIGHLIGHTS OF THE UNIVERSITY DEVELOPMENT PLAN

FUNDRAISING

- Diversify donor base and volunteer base
- Effective and efficient fundraising mechanism for DEI initiatives

RECRUITMENT AND RETENTION

 Diversify workforce and create inclusive and equitable work environment

TRAINING

• Develop culturally competent workforce

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TACKLING THE STRATEGIC PLAN

- Dedicate staff and financial resources to Diversity, Equity, and Inclusion (DEI) Initiatives
- Establish internal working group
- Establish development community DEI taskforce (external)
- Hire major gift officer focused on DEI initiatives





RECRUITMENT& HIRING

SOURCING - INTERVIEWING - HIRING

- Identify strategies to mitigate bias in the recruitment process (resource: Cook Ross)
- Develop strategies to encourage hiring nontraditional applicants
- Partner with general counsel









WORKFORCE DEVELOPMENT

DEVELOPING CULTURAL COMPETENCY

- Assess organizational competence to develop training
 - o Resource: Intercultural Development Inventory
- Incorporate into all existing programming
- Offer specialized training
 - o Intercultural Development Inventory
 - o Unconscious/Implicit Bias
 - o Bystander Intervention

 TALENT MANAGEMENT: THE CULTURALLY COMPETENT APPROACH TO MANAGING





PUBLICATIONS & SOLICITATIONS:
 THE CULTURALLY COMPETENT
 APPROACH TO FUNDRAISING





EXTERNAL CONSIDERATIONS & PROGRAM EXAMPLES

ai ACADEMIC IMPRESSIONS

ASSESS THE CULTURE



GATHER FEEDBACK FROM STAKEHOLDERS

- Students and alumni
- Faculty
- Survey data
- Focus groups/conversation circles
- LinkedIn
- Anonymous feedback



ASSESS DATA NEEDS

IDENTIFY DATA GAPS

- What data exists? What data doesn't exist?
- Do you have a partnership with the Registrar's Office?
- Are you getting this information into your data base?
- Can students/alumni "self identify?"



RESOURCING

LEVERAGE STAFF TO PLAN & EXECUTE STRATEGY

Potential Approaches:

- It has to be a priority
- Ally at the top (mandate)
- Internal working group (include students)
- · Look for opportunities for collaboration
- Engage young alumni/recent graduates



WHERE DO WE START

COLLABORATION

- Find out what students/faculty are doing
- Co-sponsor an event
- Plan an event for a special celebration like Martin Luther King Jr. Day
- Add on a complementary reception to an existing event



BACKGROUND & CONTEXT



LIKE MANY OF OUR INSTITUTIONS. . . .

- · Mostly white men
- · Demographics are shifting over time
- Activism in the 60's and 70's led to real change
- Resources were and continue to be allocated to inclusion, support, and retention



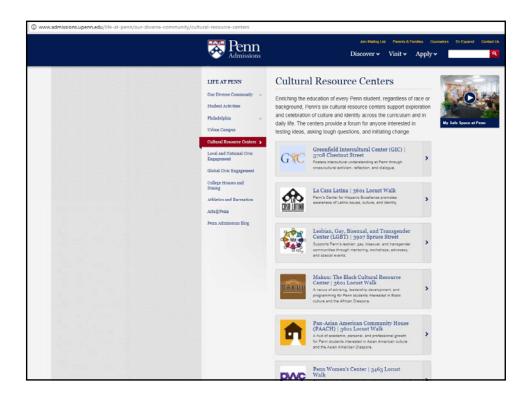
DIVERSITY & INCLUSION AT PENN



CULTURAL CENTERS ARE A "HUB" SERVING:

- Black/African/African American
- Latinx/Hispanic
- Asian/Asian American
- Native American
- LGBTQA
- Women
- First Generation and/or Low Income (FGLI)

Diversity & Inclusion Engagement Strategies for Alumni & Donors



PARTNERS ACROSS CAMPUS



ACADEMIC DEPARTMENTS

- African/African American Studies
- Center for Advanced Study of India
- Latino Studies Program
- Native American and Indigenous Studies
- South Asia Studies
- · Center for East Asian Studies
- Gender, Sexuality and Women's Studies

DEVELOPMENT & ALUMNI RELATIONS

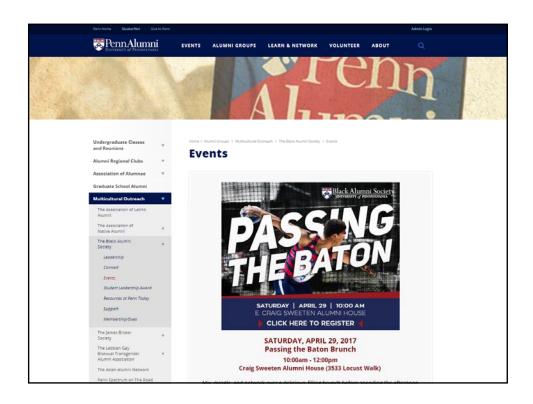
MULTICULTURAL OUTREACH TEAM

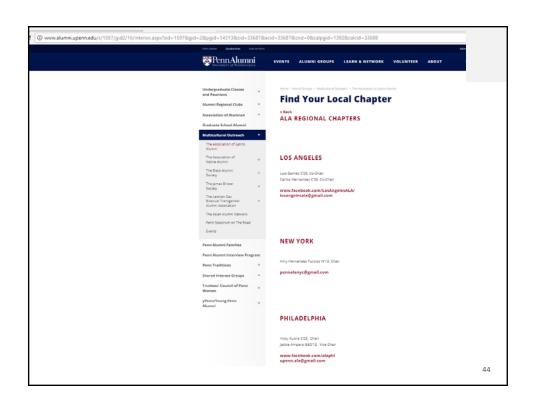
Central Alumni Relations Office, serving:

- Black/African/African American
- · Latinx/Hispanic
- · Asian/Asian American
- Native American
- LGBTQA
- Women
- Regional presence
- Volunteer/staff partnership
- Moving towards volunteer driven model









Penn Spectrum: The Fact Sheet



WHAT: Penn Spectrum: An Alumni Conference Celebrating Diversity and Community

We live in a time when virtually all colleges and universities have recognized the value of engaging their alumni. With this recognition comes a closer examination of what opportunities already exist, and which populations have and have not taken part. With maximizing alumni engagement as a common goal, schools have begun to expand their programming beyond reunions to address student organizational affinity, regional interest, and cultural affiliation. Like Penn, all of our lvy + colleagues have demonstrated their commitment to reaching out to their diverse alumni. Our colleagues at Harvard, Stanford, Princeton, and Cornell, however, have taken it a step further. Over and above their Homecoming/Reunion Weekends, these institutions have all established large-scale conferences aimed specifically at Black alumni or alumni of color. More importantly, the alumni response was overwhelmingly positive; each school either has already repeated the event or is planning to do so.

Our diverse alumni are thirsty for more involvement, and there could not be a better time for Penn to be proactive in this regard. Penn is known as an innovator, and should not be left behind as more and more schools undertake these efforts. Finally, an important consideration is that our alumni have likely heard about what has been done at other schools. Taking advantage of the opportunity to organize our own large-scale event for diverse alumni would be a powerful demonstration of our commitment to diverse alumni.

WHEN: October 1-3, 2010

WHERE: University of Pennsylvania Campus

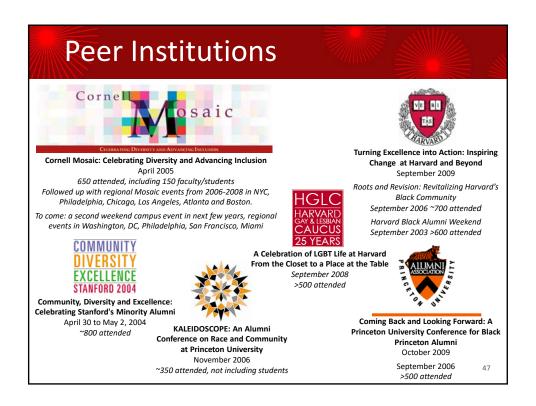
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Penn Spectrum: The Fact Sheet



WHO/WHY: In keeping with the mission of the Multicultural Outreach team in Alumni Relations, which works to encourage alumni of color and LGBT alumni to find and maintain meaningful connections and active engagement with Penn, the purpose of this Celebration of Diverse Alumni would be for these alumni populations to forge stronger connection with Penn by:

- Targeting the populations represented by the Penn Alumni Diversity Alliance member organizations (Asian, Black, Latino, LGBT, and Native American);
- Providing opportunities for intellectual, social and professional relationship-building both within and across cultural affiliations;
- Encouraging engagement based on additional affiliations/interests, e.g. region, graduating class, shared student activities, ..., with one another as well as the Penn Alumni community at large;
- Collecting valuable feedback regarding what type of programming would best accomplish this in the future;
- Separating fact from fiction about the Penn of today through interaction with administrators and faculty;
- Compelling participants to remain involved after the weekend, and equipping them to do so.





September 20-22, 2013

- Goals for diverse Penn alumni to:
 - CONNECT: Meet, network, and reunite with diverse alumni, students, faculty, and staff.
 - REDISCOVER: Experience the Penn of today.
 - CELEBRATE: Enjoy a weekend of performances, panel discussions, and social activities.
- 2010: Inaugural Conference
 - Penn's first-ever weekend-long conference dedicated to alumni diversity
 - Focus on programs of interest to Asian, Black, Latino, Native American, and LGBT communities, the populations served by the Penn Alumni Diversity Alliance organizations
 - All Penn alumni welcome
- 2011-2012: Penn Spectrum on the Road

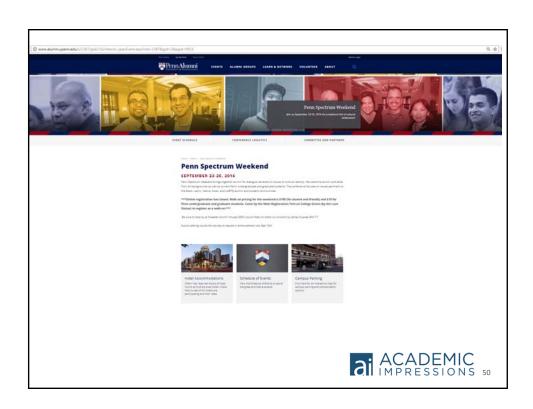


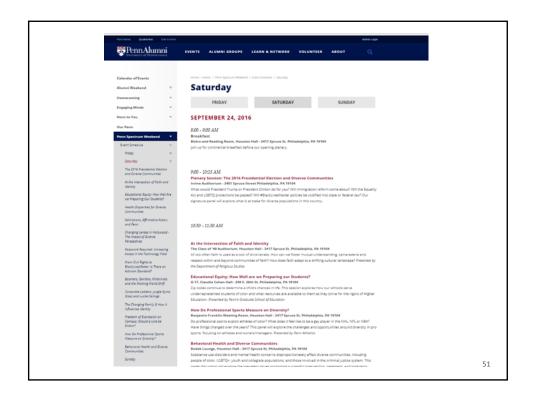


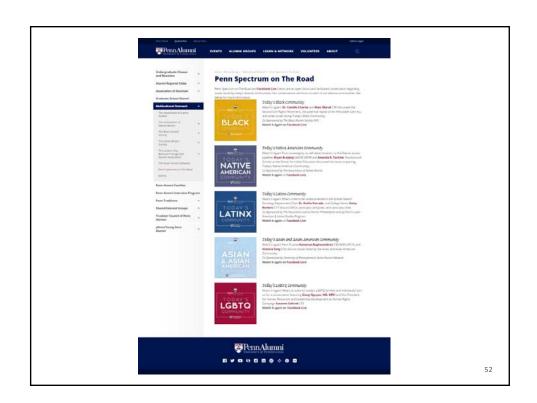
September 20-22, 2013

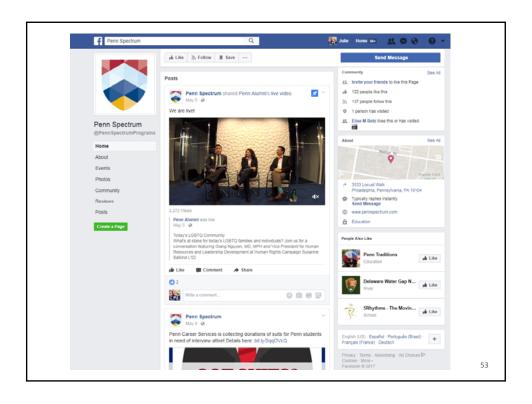
- Penn Spectrum 2013: A Celebration of Diversity
 - NEW: Traditional Native American Grand Entry
 - NEW: Reunion events for each affinity group
 - Welcome remarks by President Gutmann
 - Faculty and alumni topical panel discussions
 - Generational luncheon
 - Student performing arts night
 - Seated dinners with alumni keynote speakers
 - Saturday night party
- Save the date
- · Stay Tuned
 - www.pennspectrum.com, Facebook, Twitter





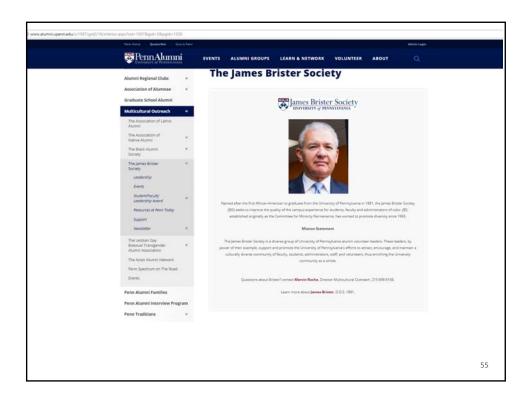






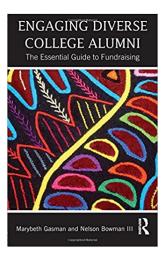


Diversity & Inclusion Engagement Strategies for Alumni & Donors





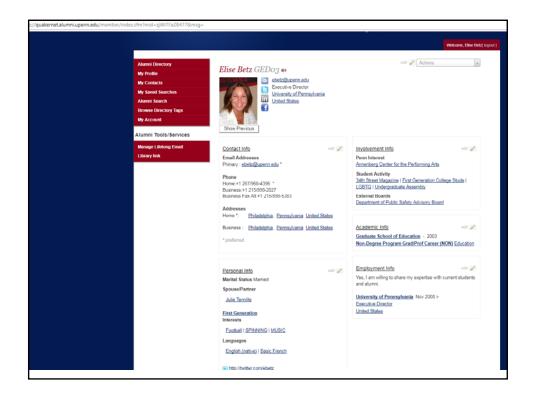
PHILANTHROPY CONSIDERATIONS



- Diversity Pipeline Committee
 - University mandate
- Coding in data base
 - UNI-DIV 1
- Self Identification
- Joint position: advancement and student life



Care Control of Contro





Manager of Development Operations and Alumni Affairs in University Life Division

- Primary functions:
 - Liaison between DAR and University Life program directors
 - Develop gift opportunities and cases for support
 - Create stewardship and cultivation opportunities
 - Oversee student group and fraternity/sorority fundraising
 - Data collection, analysis, and maintenance
 - Advise on engagement strategies

Diversity & Inclusion Engagement Strategies for Alumni & Donors







TAKEAWAYS

- Invite the entire organization to participate in the planning and evaluation process, assess climate along the way
- Connect this work to the business of fundraising
- Identify appropriate metrics and share widely
- Meet people where they are- this is a life-long process
- Weave this work into all existing onboardings and trainings. This should not just be a standalone training!





TAKEAWAYS

- Must have an ally at the top or a mandate that this is a priority
- Collaborate with student life and academic departments
- Engage student and recent grads in strategy and program delivery
- Find a way to identify diverse alumni
- Start with one event
- Benchmark similar institutions and CASE (copy and steal everything)!





