

ACADEMIC AFFAIRS

Get connected with expert training to help you identify best practices, replicable models, and practical solutions to the challenges you face at your institution. Whether you have day-to-day, “in the trenches” challenges or institution-wide initiatives you need help getting off the ground – we’re here to help.

- Access 100+ hours of online training in our library
- Library includes hundreds of additional tools, resources and articles
- Participate in live online seminars or access our recordings
- Dozens of new training and resources added each year
- Direct access to our research team to suggest new topics
- Truly institution-wide: No limit to usage or number of users
- Track team training activity and progress

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Academic Facilities and Library

1. Collecting User Data to Improve Your Learning Commons
2. Integrated Planning Process and Tools for a Flexible Learning Space Initiative
3. Integrating Large-Scale Digital Displays in Academic Libraries
4. Key Considerations for Designing Student-Focused Innovation Spaces
5. Key Considerations for Learning Commons Design
6. New Learning Spaces: Support Faculty for Improved Learning
7. Responsive General Collection Management: Integrating Stakeholder Input
8. Selecting the Right Software for Your Learning Center Needs

Academic Fundraising

1. Building a Custom Corporate Training Plan
2. Engaging Faculty to Improve Corporate Relations
3. Fundraising for New Department Chairs

Academic Innovations

1. The Future of Work and the Academy

Faculty Affairs

1. Conflict Management for Institutional Leaders
2. Departmental Budget Training for Faculty
3. Evaluating Online Faculty: Developing Skill Sets for Evaluating Online Faculty Performance
4. Evaluating Online Faculty: Formal Evaluation: Peer and Administrative Review of Online Teaching
5. Evaluating Online Faculty: Informal Evaluation: Methods and Tools for Gathering Formative Feedback
6. Evaluating Online Faculty: Preparing Faculty for the Evaluation Process
7. Faculty Civility and Academic Freedom: Protecting the Workplace while Preserving Academic Culture
8. Faculty Handbooks: 5 Common Problems and Recommended Solutions
9. Four Leadership Practices for New or Aspiring Deans
10. Identifying and Developing Future Department Chairs
11. Incentivizing Faculty and Staff Retirement

12. Managing and Supporting Adjunct Faculty
13. Managing and Supporting an Aging Workforce
14. Managing Difficult Faculty
15. Micro-aggressions and Workplace Bullying: Reducing Hierarchical Microaggressions and Bullying in the Workplace
16. Micro-aggressions and Workplace Bullying: Understanding and Identifying the Impact of Microaggressions
17. Negotiating Successful Adjunct Union Collective Bargaining Agreements
18. Preparing Faculty for Academic Leadership
19. Preventing Faculty Discrimination with Case Law and Simple Statistics
20. Recruiting, Hiring, and Retaining Diverse Faculty: Hiring, Diverse Faculty
21. Recruiting, Hiring, and Retaining Diverse Faculty: Recruiting Diverse Faculty
22. Recruiting, Hiring, and Retaining Diverse Faculty: Retaining Diverse Faculty
23. Rethinking Faculty Mentorship
24. Supporting Mid-Career Faculty
25. What Every Academic Chair Needs to Know: Advancement and Fundraising
26. What Every Academic Chair Needs to Know: Faculty Development and Evaluation
27. What Every Academic Chair Needs to Know: Planning and Resource Allocation

International

1. Career Services Skill Building: Supporting International Students
2. Growing and Supporting Online Programs Internationally
3. Immigration Law 101: 3 Key Issues for Compliance
4. Improving Academic Literacy for International Students
5. International Student Orientation: Using Peer Mentors to Improve Your Program
6. Training Faculty: Essentials of Study Abroad Risk Management
7. Training Faculty: Helping International Students Properly Cite Sources

Planning and Budgeting

1. Academic and Financial Partnerships: Creating a Comprehensive Engagement Plan for Budget Implementation
2. Approaches to Delivering Education: Lessons from For-Profit Institutions (Ideas from the Private Sector: Making Your Program Competitive)
3. Building a More Strategic Budget for Your Academic Department
4. Creating a Business Case for New Academic Programs: Financial analysis to support your business case for a new academic program

5. Creating a Business Case for New Academic Programs: Market analysis components to support your business case for a new academic program
6. Departmental Budget Training for Faculty
7. Developing Vendor Partnerships for Online Programs
8. Institutional Collaboration: Shared Enrollment: Identifying Curriculum and Building Internal Readiness
9. Institutional Collaboration: Shared Enrollment: Operationalizing Inter-Institutional Collaboration in Shared Academics
10. Measuring Academic Program Cost and Demand
11. Measuring the Costs of Developmental Education
12. Prioritizing Academic and Administrative Programs 101: Assessing Your Readiness and Goals for Prioritization
13. Prioritizing Academic and Administrative Programs 101: Managing the Process Effectively
14. Prioritizing Academic and Administrative Programs 101: Overview of Prioritization
15. Prioritizing Academic and Administrative Programs 101: Selecting Appropriate Criteria
16. The \$10,000-a-Year Bachelor's Degree That Works
17. Using Academic Program Cost Analysis to Improve the Efficiency of Your Department

Research and Graduate Education

1. Developing a Consistent and Productive Writing Practice
2. Improving Efficiency for Grant Support Systems
3. Responsive General Collection Management: Integrating Stakeholder Input
4. Strategies for Increasing Resilience and Grit in Research Faculty
5. Tracking Spending to Minimize Research Grant Audit Risk
6. Using a Council to Establish a Holistic Corporate Engagement Strategy

Retention and Student Success

1. Academic Advising Records: Implications for Electronic Documentation
2. Academic Coaching: Models for Student Success and Retention
3. Assessing the Effectiveness of Your Retention Programming
4. Branding Your Career Services Department
5. Building a More Effective Parent Relations Program
6. Capitalizing on the Dream and Design Phases of Appreciative Advising
7. Career Services Skill Building: Supporting International Students
8. Case Management 2.0: Refining Your Service for Behaviorally At-Risk Students

9. Changes that Make a Big Impact on Peer Leader Training
10. Coaching Students to Build an Entrepreneurial and Innovative Mindset
11. Conducting a Self-Audit of Your Retention Data and Programs
12. Connecting with Advisees from Diverse Cultural Backgrounds
13. Creating a Case Manager Role to Better Serve At-Risk Students
14. Creating a Stop-Out Program to Increase Completion
15. Curricular Efficiency: Untapped Strategies for Improving Academic Success
16. Customizing Your Peer Mentor Program: Best Practices in Developing a Peer Mentoring Framework
17. Customizing Your Peer Mentor Program: Components of a Successful Training Program
18. Customizing Your Peer Mentor Program: Considerations for Your Student Population - First Year Students
19. Customizing Your Peer Mentor Program: Considerations for Your Student Population - First Generation Students
20. Customizing Your Peer Mentor Program: Considerations for Your Student Population - International Students
21. Customizing Your Peer Mentor Program: Considerations for Your Student Population - Multicultural Students
22. Customizing Your Peer Mentor Program: Considerations for Your Student Population - Transfer Students
23. Customizing Your Peer Mentor Program: Considerations for Your Student Population - Veteran Students
24. Customizing Your Peer Mentor Program: Feedback and Follow-up
25. Developing Academic Stamina in First-Year Students
26. Engaging and Retaining Online Students: Approaches to Engaging, Connecting, and Retaining Online Students
27. Engaging and Retaining Online Students: Using Data and Metrics to Improve Student Persistence
28. Four Skills to Build Professional Mindsets with Students
29. Gaining Faculty Buy-In for Student Success Initiatives and Programs
30. Immigration Law 101: 3 Key Issues for Compliance
31. Improving Academic Literacy for International Students
32. Improve Completion through Redesigning Developmental Courses
33. Improve Student Mental Health Services Using Online Tools
34. Improving Career Services with Data
35. Improving First-Year Student Experience Programs for At-Risk Students
36. Improving Student Engagement with Advising Communications
37. Increasing Degree Pathways for Stop-Out Students
38. Increasing the Odds for Non-Traditional Student Persistence and Completion
39. Integrating Career and Advising Services: Session One
40. Integrating Career and Advising Services: Session Two
41. Integrating Career Services Throughout the Student Lifecycle
42. Integrating Information Literacy in First Year Student Programs
43. Integrating Peer Mentors Across First-Year Student Programs

44. Launching an Academic Success Coaching Model in Advising
45. Minimizing the Fallout from Cyber Attacks
46. New Advisor Training: Developmental Advising via Email
47. Onboarding Spring Admits for Future Success
48. Online Writing Centers: Providing Quality Services
49. Practical Tactics for Building Academic Grit
50. Predictive Analytics for Improved Student Success Interventions: Inventory and Map Interventions for Use with Predictive Analytics
51. Predictive Analytics for Improved Student Success Interventions: Prioritizing Interventions through Effective Assessment
52. Proactive Advising: Five Ways to Impact Undergraduate Student Success
53. Retaining First-Generation Students: Strategies for the Classroom and Beyond: Co-curricular Activities to Engage First-Generation Students
54. Retaining First-Generation Students: Strategies for the Classroom and Beyond: Providing Academic Support for First-Generation Students
55. Rethinking Career Fairs: Creating Tailored Experiences for Students and Employers
56. Selecting the Right Software for Your Learning Center Needs
57. Solving Retention Challenges with a Team Approach: A Case Study
58. Specializing Career Services
59. Summer Bridge: Building and Measuring Campus Connection
60. Supporting Military-Connected Students for Success and Completion
61. Taking a Case-Study Approach to Improving Academic Advising Assessment
62. Telling Your First Destination Narrative
63. Three Solutions for Impacting STEM Retention
64. Three Ways to Engage Online Students Outside the Virtual Classroom
65. Translating Your Student Development Services for Online Students
66. Using Retention Metrics to Support At-Risk Online Students

Teaching and Learning

1. 10 Tips for Creating Lecture Capture
2. 7 Strategies for Integrating Student Blogging into ePortfolios
3. 8 Steps for Growing and Sustaining Online Programs
4. 8 Steps to Implementing Open Educational Resources
5. 9 Formative Assessment Techniques for Online Courses
6. Assessing Incoming Student Readiness for Online Learning

7. Assessing the Quality of Your General Education Program
8. Authentic Assessment Strategies for Online Learning
9. Blended Course Design Principles
10. Build Critical Thinking through Project-Based Learning
11. Building an Institutional Framework for MOOC Programs
12. Coaching Students to Build an Entrepreneurial and Innovative Mindset
13. Copyright and Fair Use Essentials for Faculty: Application of Fair Use to Research and Publications
14. Copyright and Fair Use Essentials for Faculty: Ownership of Copyrighted Works
15. Copyright and Fair Use Essentials for Faculty: Use of Copyrighted Materials in the Classroom
16. Copyright Considerations for Using MOOCs in Your Courses
17. Copyright for Online Course Materials
18. Critical Considerations for Accelerated Degree Programming
19. Curricular Efficiency: Untapped Strategies for Improving Academic Success
20. Designing Engaging Online Courses for Adult Learners
21. Designing Your Course for Active Team-Based Learning
22. Developing Engaging Online Information Literacy Programming
23. Developing Vendor Partnerships for Online Programs
24. Faculty Development: Ideas for a More Inclusive Classroom
25. FERPA for Faculty
26. Gamification: Practical Strategies for Your Course
27. Growing and Supporting Online Programs Internationally
28. Improving Efficiency for Grant Support Systems
29. Institutional Readiness for Implementing Blended Learning
30. Instructional Strategies for Blended Learning
31. Integrating Information Literacy in First Year Student Programs
32. Making the Shift from Classroom to Online Course Design: (Re)Mapping Course Design
33. Making the Shift from Classroom to Online Course Design: Course Organization
34. Making the Shift from Classroom to Online Course Design: Interactive Learning Design
35. Making the Shift from Classroom to Online Course Design: Web 2.0 Technology Design
36. Managing Online Course Workload
37. Online Course Accessibility Training for Faculty: Accessibility Regulations and Accommodation in Online Courses
38. Online Course Accessibility Training for Faculty: Universal Design for Learning
39. Principles for Effective Online Teaching
40. Quality ePortfolios: Essentials for Experiential Learning Programs
41. Responsive General Collection Management: Integrating Stakeholder Input

42. Selecting a Learning Management System
43. Teaching with Twitter
44. Three Solutions for Impacting STEM Retention
45. Title IV: Complying with New State Authorization Rules
46. Title IX: Four Essentials for Faculty
47. Training Faculty: Essentials of Study Abroad Risk Management
48. Understanding the Essentials of Direct Assessment
49. Using Peer Mentorship to Support Online Faculty