STUDENT AFFAIRS

Get connected with expert training to help you identify best practices, replicable models, and practical solutions to the challenges you face at your institution. Whether you have day-to-day, "in the trenches" challenges or institution-wide initiatives you need help getting off the ground – we're here to help.

- Access 100+ hours of online training in our library
- Library includes hundreds of additional tools, resources and articles
- Participate in live online seminars or access our recordings
- Dozens of new training and resources added each year
- Direct access to our research team to suggest new topics
- Truly institution-wide: No limit to usage or number of users
- Track team training activity and progress

C O N T E N T S

Enrollment Services

1. 4 Steps to Ensure Electronic and Information Technology Accessibility
2. Assessing Incoming Student Readiness for Online Learning
3. Auditing and Improving Customer Service on Your Campus
4. Avoiding FERPA Pitfalls in the Financial Aid Office
5. Bringing One-Stop Services to Students Across Campus
6. Developing an Assistance Animal Compliance Policy
7. Developing and Implementing Your Customer Service Vision
8. Disability Services: Accommodating Student Veterans
9. FERPA for Faculty
10. FERPA Hot Topics: Big Challenges Solved
11. FERPA Policy and Procedure Audit
12. FERPA Practice Lessons & Quizzes: FERPA and Academic Advising
13. FERPA Practice Lessons & Quizzes: FERPA and Athletics
14. FERPA Practice Lessons & Quizzes: FERPA and Campus Safety
15. FERPA Practice Lessons & Quizzes: FERPA and Faculty
16. FERPA Practice Lessons & Quizzes: FERPA and Front-Line Staff
17. FERPA Practice Lessons & Quizzes: FERPA vs. HIPAA
18. FERPA Regulation Basics
19. FERPA: When to Involve Legal Counsel and Leadership
20. Gaining Institutional Buy-In for a Streamlined Transfer Credit Evaluation Process
21. Improve Adult Student Success with Superior Customer Service
22. Offering Credit for Prior Learning Assessment
23. Online One-Stop: Improving Efficiency and Quality of Service
24. Physical Space Considerations for One-Stop Centers
25. Prior-Prior Year: Preparing Your Institution
26. Private Universities: Building Pathways for Community College Transfer Student Recruitment and Success

Health and Wellness

1. Developing a Self-Harm Compliance Protocol
2. Five Cultural Competence Skills to Improve Your International Student Mental Health Services
3. Four Essential Counseling Skills for Entry-Level Student Affairs Professionals
4. Measles, Influenza, Ebola and More: Developing a Health Crisis Response Plan

ACADEMIC IMPRESSIONS

Housing and Residence Life

1. Coaching as Supervision in Residence Life
2. Designing a Sophomore Living-Learning Community
3. Designing Effective Living-Learning Communities
4. Developing an Assistance Animal Compliance Policy
5. First Steps in Residential Goal Alignment
6. Green Programs for Residence Halls
7. Incentivizing Residential Learning
8. Living-Learning Programs for STEM Students

International

1. Career Services Skill Building: Supporting International Students
1. Five Cultural Competence Skills to Improve Your International Student Mental Health Services
2. Immigration Law 101: 3 Key Issues for Compliance
3. Improving Academic Literacy for International Students
4. International Student Orientation: Using Peer Mentors to Improve Your Program
5. Title IX and Study Abroad: Planning for Success
6. Title IX Training Bundle: Presidents and Study Abroad: Title IX and Study Abroad
7. Title IX Training Bundle: Presidents and Study Abroad: Title IX for Presidents

Operations

1. Aligning Student Affairs Operations with Your Institutional Strategic Plan
2. Connecting Planning and Budgeting in Student Affairs
3. Essential Retention Strategies of Entry-Level Student Affairs Professionals: Effective Onboarding & Socialization
4. Essential Retention Strategies of Entry-Level Student Affairs Professionals: Effective Expectation-Setting
5. Essential Retention Strategies of Entry-Level Student Affairs Professionals: Engaging in Synergistic Supervision
6. Essential Retention Strategies of Entry-Level Student Affairs Professionals: Holistic Professional Development Plans
7. Essential Retention Strategies of Entry-Level Student Affairs Professionals: Effective Training Plans
8. Positively Restructuring and Rethinking Student Affairs with FLSA
9. Student Affairs Fundraising: Building a Sustainable Structure

Orientation and Transitions

1. Building a Comprehensive Sophomore-Year-Experience Program: Best Practices in Sophomore-Year Experience
2. Building a Comprehensive Sophomore-Year-Experience Program: Developing a Sophomore-Year Experience on Your Campus
3. Building a Comprehensive Sophomore-Year-Experience Program: Putting the Pieces Together: Sustaining Your Sophomore Initiatives over Time
4. Building a Comprehensive Sophomore-Year-Experience Program: Understanding the Sophomore-Year Experience on Your Campus
5. Customizing Orientation for Transfer Students
6. Developing Academic Stamina in First-Year Students
7. Improving First-Year Student Experiencing Programs for At-Risk Students
8. Increasing Student Engagement in Financial Literacy Programming
9. Integrated Peer Mentors Across First-Year Student Programs
10. International Student Orientation: Using Peer Mentors to Improve Your Program
11. Onboarding Spring Admits for Future Success
12. Online Orientation: Focusing on Student Learning
13. Summer Bridge: Building and Measuring Campus Connection

Retention and Student Success

1. Academic Advising Records: Implications for Electronic Documentation
2. Academic Coaching: Models for Student Success and Retention
3. Assessing the Effectiveness of Your Retention Programming
4. Branding Your Career Services Department
5. Building a More Effective Parent Relations Program
6. Capitalizing on the Dream and Design Phases of Appreciative Advising
7. Career Services Skill Building: Supporting International Students
8. Case Management 2.0: Refining Your Service for Behaviorally At-Risk Students
9. Changes that Make a Big Impact on Peer Leader Training
10. Coaching Students to Build an Entrepreneurial and Innovative Mindset
11. Conducting a Self-Audit of Your Retention Data and Programs
12. Connecting with Advisees from Diverse Cultural Backgrounds
13. Creating a Case Manager Role to Better Serve At-Risk Students
14. Creating a Stop-Out Program to Increase Completion
15. Curricular Efficiency: Untapped Strategies for Improving Academic Success

ACADEMIC IMPRESSIONS

51. Predictive Analytics for Improved Student Success Interventions: Prioritizing Interventions through Effective Assessment

52. Proactive Advising: Five Ways to Impact Undergraduate Student Success

53. Retaining First-Generation Students: Strategies for the Classroom and Beyond: Co-curricular Activities to Engage First-Generation Students

54. Retaining First-Generation Students: Strategies for the Classroom and Beyond: Providing Academic Support for First-Generation Students

55. Rethinking Career Fairs: Creating Tailored Experiences for Students and Employers

56. Selecting the Right Software for Your Learning Center Needs

57. Solving Retention Challenges with a Team Approach: A Case Study

58. Specializing Career Services

59. Summer Bridge: Building and Measuring Campus Connection

60. Supporting Military-Connected Students for Success and Completion

61. Taking a Case-Study Approach to Improving Academic Advising Assessment

62. Telling Your First Destination Narrative

63. Three Solutions for Impacting STEM Retention

64. Three Ways to Engage Online Students Outside the Virtual Classroom

65. Translating Your Student Development Services for Online Students

66. Using Retention Metrics to Support At-Risk Online Students

Student Safety and Conduct

1. Active Shooter Training: Preparing Your Faculty and Staff

2. Advocacy Sanctioning: Developing Tailored Student Conduct Plans

3. Campus Safety's Role in Title IX Investigations

4. Case Management 2.0: Refining Your Service for Behaviorally At-Risk Students

5. Clery Act Checklist: 10 Steps for Compliance

6. Clery Act: A Refresher for the Whole Campus

7. Creating a Case Manager Role to Better Serve At-Risk Students

8. Developing a Risk Management Mindset as a Front-Line Student Services Professional

9. Developing a Self-Harm Compliance Protocol

10. Hazing Prevention: Initiating a Campus-Wide Culture Change

11. Impacting Fundamental Campus Safety Issues

12. Improving Student Mental Health Services Using Online Tools

13. Internship Programs: Limiting Potential Liabilities

14. Managing Higher Education Social Media Challenges

ACADEMIC IMPRESSIONS

15. Managing Student Activism

16. Managing Student Threats and Risk: Effective Policies and Practices: Balancing Campus Safety and Legal Liabilities

17. Managing Student Threats and Risk: Effective Policies and Practices: Student Conduct Systems: Accommodations for Students with Psychological Disabilities

18. Managing Student Threats and Risk: Effective Policies and Practices: Threat Assessment and Behavioral Intervention: Best Practices for Policy Development

19. New Solutions to Student Conduct Challenges

20. Risk Management for Non-Student Minors on Campus

21. Title IX and Athletics: Practical Ways to Comply

22. Title IX and Executive Leadership: What You Need to Know

23. Title IX and Protecting the Rights of the LGBTQ+ Community on Your Campus

24. Title IX and Study Abroad: Planning for Success

25. Title IX: Four Essentials for Faculty

26. Title IX Grievance Procedures: Critical Updates

27. Title IX Training Bundle: Presidents and Study Abroad: Title IX and Study Abroad

28. Title IX Training Bundle: Presidents and Study Abroad: Title IX for Presidents

ACADEMIC IMPRESSIONS