



# Student Affairs

## Enrollment Services

1. 4 Steps to Ensure Electronic and Information Technology Accessibility
2. Assessing Incoming Student Readiness for Online Learning
3. Auditing and Improving Customer Service on Your Campus
4. Avoiding FERPA Pitfalls in the Financial Aid Office
5. Bringing One-Stop Services to Students Across Campus
6. Developing an Assistance Animal Compliance Policy
7. Developing and Implementing Your Customer Service Vision
8. Disability Services: Accommodating Student Veterans
9. FERPA and Academic Advising
10. FERPA and Athletics
11. FERPA and Campus Safety
12. FERPA and Faculty
13. FERPA and Front-Line Staff
14. FERPA for Faculty
15. FERPA Hot Topics: Big Challenges Solved
16. FERPA Policy and Procedure Audit
17. FERPA Regulation Basics
18. FERPA vs. HIPAA
19. FERPA: When to Involve Legal Counsel and Leadership
20. Gaining Institutional Buy-In for a Streamlined Transfer Credit Evaluation Process
21. Improve Adult Student Success with Superior Customer Service
22. Offering Credit for Prior Learning Assessment
23. Online One-Stop: Improving Efficiency and Quality of Service
24. Physical Space Considerations for One-Stop Centers
25. Prior-Prior Year: Preparing Your Institution
26. Private Universities: Building Pathways for Community College Transfer Student Recruitment and Success
27. Translating Experiential Learning into College Credit with Prior Learning Assessment

## Health and Wellness

1. Creating Wellness Plans to Best Support Your Diversity and Inclusion Professionals
2. Developing a Self-Harm Compliance Protocol
3. Five Cultural Competence Skills to Improve Your International Student Mental Health Services
4. Four Essential Counseling Skills for Entry-Level Student Affairs Professionals
5. Measles, Influenza, Ebola and More: Developing a Health Crisis Response Plan
6. Strategies to Confidently Communicate with Students Experiencing Mental Health Challenges

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## Housing and Residence Life

1. Coaching as Supervision in Residence Life
2. Designing a Sophomore Living-Learning Community
3. Designing Effective Living-Learning Communities
4. Developing an Assistance Animal Compliance Policy
5. First Steps in Residential Goal Alignment
6. Green Programs for Residence Halls
7. Incentivizing Residential Learning
8. Living-Learning Programs for STEM Students

## International

1. Career Services Skill Building: Supporting International Students
2. Essentials of Study Abroad Risk Management
3. Five Cultural Competence Skills to Improve Your International Student Mental Health Services
4. Immigration Law 101: 3 Key Issues for Compliance
5. Improving Academic Literacy for International Students
6. Increasing the Feeling of Safety and Security for International Students
7. International Student Orientation: Using Peer Mentors to Improve Your Program
8. Title IX and Study Abroad
9. Title IX for Presidents

## Operations

1. Aligning Student Affairs Operations with Your Institutional Strategic Plan
2. Connecting Planning and Budgeting in Student Affairs
3. Effective Expectation Setting for Retaining Entry-Level Student Affairs Professionals
4. Effective Onboarding and Socialization for Retaining Entry-Level Student Affairs Professionals
5. Effective Training Plans for Retaining Entry-Level Student Affairs Professionals
6. Engaging in Synergistic Supervision for Retaining Entry-Level Student Affairs Professionals
7. Holistic Professional Development Plans for Retaining Entry-Level Student Affairs Professionals
8. Positively Restructuring and Rethinking Student Affairs with FLSA
9. Student Affairs Fundraising: Building a Sustainable Structure

## Orientation and Transitions

1. Adding an Online Experience to Your On-Campus Orientation
2. Best Practices in Sophomore-Year Experience
3. Customizing Orientation for Transfer Students
4. Developing a Sophomore-Year Experience on Your Campus
5. Developing Academic Stamina in First-Year Students
6. Improving First-Year Student Experience Programs for At-Risk Students
7. Increasing Student Engagement in Financial Literacy Programming

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8. Integrating Peer Mentors Across First-Year Student Programs
9. International Student Orientation: Using Peer Mentors to Improve Your Program
10. Onboarding Spring Admits for Future Success
11. Online Orientation: Focusing on Student Learning
12. Putting the Pieces Together: Sustaining Your Sophomore Initiatives over Time
13. Summer Bridge: Building and Measuring Campus Connection
14. Understanding the Sophomore-Year Experience on Your Campus

## Retention and Student Success

1. 3 Ways to Connect Students to Career Services Early and Often
2. Academic Advising Records: Implications for Electronic Documentation
3. Academic Coaching: Models for Student Success and Retention
4. Approaches to Engaging, Connecting, and Retaining Online Students
5. Assessing the Effectiveness of Your Retention Programming
6. Best Practices in Developing a Peer Mentoring Framework
7. Branding Your Career Services Department
8. Building a More Effective Parent Relations Program
9. Capitalizing on the Dream and Design Phases of Appreciative Advising
10. Career Services Skill Building: Supporting International Students
11. Case Management 2.0: Refining Your Service for Behaviorally At-Risk Students
12. Changes that Make a Big Impact on Peer Leader Training
13. Coaching Students to Build an Entrepreneurial and Innovative Mindset
14. Co-curricular Activities to Engage First-Generation Students
15. Components of a Successful Training Program
16. Comprehensive Transfer Support: A Case Study
17. Conducting a Self-Audit of Your Retention Data and Programs
18. Connecting with Advisees from Diverse Cultural Backgrounds
19. Considerations for Your Student Population - First Year Students
20. Considerations for Your Student Population - First Generation Students
21. Considerations for Your Student Population - International Students
22. Considerations for Your Student Population - Multicultural Students
23. Considerations for Your Student Population - Transfer Students
24. Considerations for Your Student Population - Veteran Students
25. Creating a Case Manager Role to Better Serve At-Risk Students
26. Creating a Sense of Community with Graduate Students
27. Creating a Stop-Out Program to Increase Completion
28. Creating Co-Curricular Learning Opportunities Through On-Campus Internships
29. Creating Support Structures to Help Grads Develop a Professional Identity
30. Curricular Efficiency: Improving Academic Success and Degree completion
31. Developing Academic Stamina in First-Year Students
32. Developing and Administering Mentorship Programs for Transfer Students



33. Feedback and Follow-up
34. Five Key Components of a Successful Intrusive Advising Process
35. Four Essential Components of a First-Generation College Student Success Program
36. Four Skills to Build Professional Mindsets with Students
37. Four Strategies for Successfully Advising Undeclared Students
38. Gaining Faculty Buy-In for Student Success Initiatives and Programs
39. How to Integrate Career Readiness into Curricula with Digital Badging
40. Immigration Law 101: 3 Key Issues for Compliance
41. Improve Completion through Redesigning Developmental Courses
42. Improve Student Mental Health Services Using Online Tools
43. Improving Academic Literacy for International Students
44. Improving Career Services with Data
45. Improving First-Year Student Experience Programs for At-Risk Students
46. Improving Student Engagement with Advising Communications
47. Increasing Degree Pathways for Stop-Out Students
48. Increasing the Odds for Non-Traditional Student Persistence and Completion
49. Integrate Academic and Career Resources to Improve Student Success
50. Integrating Career and Advising Services: Session 1
51. Integrating Career and Advising Services: Session 2
52. Integrating Effective Mentorship into the Fabric of Your Campus Culture
53. Integrating Information Literacy in First Year Student Programs
54. Integrating Peer Mentors Across First-Year Student Programs
55. Inventory and Map Interventions for Use with Predictive Analytics
56. Keys to Creating a Powerful Partnership Between Advising and Career Services at Your Institution
57. Launching an Academic Success Coaching Model in Advising
58. Minimize the Fallout from Cyber Attacks
59. New Advisor Training: Developmental Advising via Email
60. Onboarding Spring Admits for Future Success
61. Overcoming Three Common Challenges in Online Advising
62. Practical Tactics for Building Academic Grit
63. Prioritizing Interventions through Effective Assessment
64. Providing Academic Support for First-Generation Students
65. Rethinking Career Fairs: Creating Tailored Experiences for Students and Employers
66. Selecting the Right Software for Your Learning Center Needs
67. Solving Retention Challenges with a Team Approach: A Case Study
68. Specializing Career Services
69. Strategies for Providing Better Support to Undocumented/DACA Students
70. Strategies to Confidently Communicate with Students Experiencing Mental Health Challenges
71. Summer Bridge: Building and Measuring Campus Connection
72. Supporting Military-Connected Students for Success and Completion



73. Taking a Case-Study Approach to Improving Academic Advising Assessment
74. Telling Your First Destination Narrative
75. Three Solutions for Impacting STEM Retention
76. Three Strategies for Connecting Student Athletes to Career Services
77. Three Ways to Engage Online Students Outside the Virtual Classroom
78. Translating Experiential Learning into College Credit with Prior Learning Assessment
79. Translating Your Student Development Services for Online Students
80. Undercover Bosses: An Innovative Approach to Career Fairs
81. Using Data and Metrics to Improve Student Persistence
82. Using Retention Metrics to Support At-Risk Online Students

## Student Safety and Conduct

1. Active Shooter Training: Preparing Your Faculty and Staff
2. Advocacy Sanctioning: Developing Tailored Student Conduct Plans
3. Balancing Campus Safety and Legal Liabilities
4. Campus Safety's Role in Title IX Investigations
5. Case Management 2.0: Refining Your Service for Behaviorally At-Risk Students
6. Clery Act Checklist: 10 Steps for Compliance
7. Clery Act: A Refresher for the Whole Campus
8. Conducting Trauma-Informed Investigations for Sexual Misconduct Cases
9. Creating a Case Manager Role to Better Serve At-Risk Students
10. Developing a Risk Management Mindset as a Front-Line Student Services Professional
11. Developing a Self-Harm Compliance Protocol
12. Essentials of Study Abroad Risk Management
13. Hazing Prevention: Initiating a Campus-Wide Culture Change
14. Impacting Fundamental Campus Safety Issues
15. Improve Student Mental Health Services Using Online Tools
16. Increasing the Feeling of Safety and Security for International Students
17. Internship Programs: Limiting Potential Liabilities
18. Managing Higher Education Social Media Challenges
19. Managing Student Activism
20. Risk Management for Non-Student Minors on Campus
21. Student Conduct Systems: Accommodations for Students with Psychological Disabilities
22. Threat Assessment and Behavioral Intervention: Best Practices for Policy Development
23. Title IX and Athletics: Practical Ways to Comply
24. Title IX and Protecting the Rights of the LGBTQ+ Community on Your Campus
25. Title IX and Study Abroad
26. Title IX for Presidents
27. Title IX Grievance Procedures: Critical Updates
28. Title IX: Four Essentials for Faculty