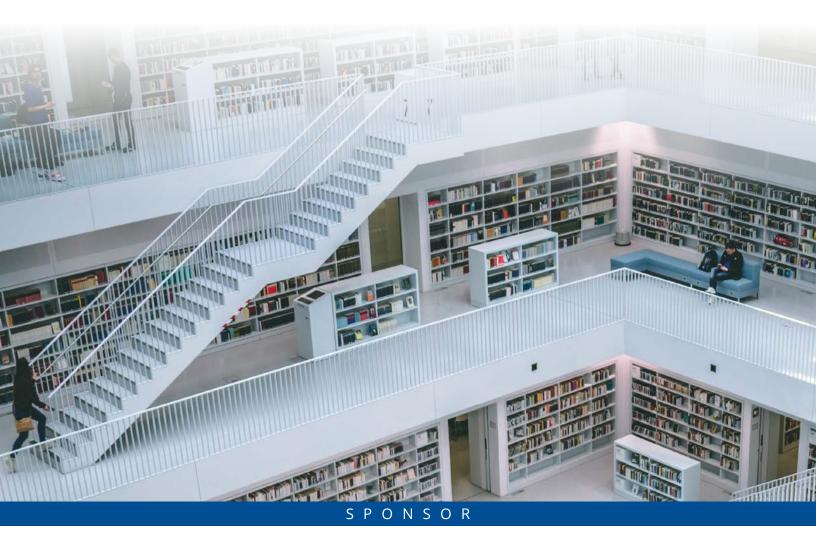


CONFERENCE

# ACADEMIC LIBRARY PLANNING AND REVITALIZATION INSTITUTE

March 25 - 27, 2019 | Seattle, WA



# HermanMiller

www.hermanmiller.com

# Learn how you can incorporate elements of modern academic library design into your own campus.

# **OVERVIEW**

Learn how you can revitalize your institution's library to ensure that it remains a vibrant academic hub and learning space on campus for twenty-first century students. This learn-and-work event will provide attendees with an integrated and practical approach to library planning and design. Throughout this event, you will:

- · Envision what can make your library design most responsive to student needs
- · Analyze the latest in user-centered library design
- · Explore various service-delivery models to co-locate student services
- · Learn processes for working with project stakeholders and promoting campus involvement

# SITE VISIT AND PANEL DISCUSSION: UNIVERSITY OF WASHINGTON ODEGAARD UNDERGRADUATE LIBRARY & LEARNING COMMONS

You will experience firsthand the UW library renovation, a space consciously designed in response to current and future needs. UW transformed a 1970s library lacking modern infrastructure into a one-stop, state-of-the-art facility, featuring high tech active learning classrooms, co-located research and writing services, and strategic design that fosters formal and informal learning. The impact from this project has catalyzed new service-delivery models shared with the academic library community nationwide. You will also have the chance to participate in a panel discussion with the key decision-makers and stakeholders behind the design and implementation of these efforts.

# POST CONFERENCE WORKSHOP: OUTREACH AND ENGAGEMENT STRATEGIES FOR SECURING PHILANTHROPIC GIFTS AND LEGISLATIVE DOLLARS

This workshop session will focus on important strategies for securing philanthropic gifts and legislative dollars. Strategies include:

- Collecting evidence and stories
- Forging relationships and alliances
- Developing messages and your case
- Identifying strategies and priorities
- Donor collaterals
- Legislative requests

You will be provided examples and working time to design an outreach and engagement strategy to support a capital campaign.



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# BRING YOUR LIBRARY PLANNING COMMITTEE

Based on past attendee feedback, we strongly encourage you to bring your library planning committee, as well as senior level decision-makers responsible for funding and sourcing. An effective institutional team may consist of the dean or director of libraries, the primary advocate for the library project, and other stakeholders from library, information technology, academic affairs, and facilities management.

#### To encourage team participation, when you register two people, a third can attend for 50% off!



# Academic Impressions

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# March 25, 2019 | Day One: Vision and Align

## Registration

12:30 - 1:00 p.m.

## Introductions

1:00 - 1:30 p.m.

### **Key Elements of the Modern Academic Library**

1:30 - 2:15 p.m.

This introductory session will walk you through the key elements of the modern academic library. Much of the conversation will focus on the distinction between "then" versus "now." An interactive group discussion will provide your institution focus for the remainder of the conference.

## **Afternoon Break**

2:15 - 2:30 p.m.

### Expert Panel: Envisioning and Realizing a 21st Century Library

2:30 - 3:30 p.m.

Our panel of experts will share their original vision for recently completed new-build and renovated academic libraries. They will discuss how the vision was derived and how their spaces have met or didn't meet their original expectations.

## **Investigating and Addressing User Needs**

3:30 - 5:00 p.m.

The most successful academic library spaces are those that help students, staff, and faculty members do their work well and pursue their academic goals. The alignment of library spaces, services, and technologies with rapidly changing academic work practices requires an ongoing commitment to conducting user research and using those insights in the planning process. During this session, you will:

- · Gain hands-on experience implementing user research techniques to identify and understand user needs and behaviors
- · Learn how to use insights identified to inform space and service design decisions
- Learn how to prototype design decisions to gain valuable user feedback before investments are made

This session will also include time and structured prompts to help you conceptualize user research you may wish to conduct on your own campus.

#### Wrap-Up Day 1

5:00 - 5:30 p.m.

## Networking Reception (included in registration fee)

5:30 - 6:30 p.m.



# March 26, 2019 | Day Two: Align

#### **Continental Breakfast (included in registration fee)**

8:30 - 9:00 a.m.

### Strategic Furniture Selection for Student Learning Spaces

9:00 - 10:00 a.m.

Furniture is a significant portion of the library planning budget and can push teams to some of the more challenging decisions they will need to make. Through a human-centered design approach, you will learn what it takes to create supportive and adaptive student places that address the needs of the changing university campus. You will leave with a tool to better align your needs and expectations and communicate this to stakeholders.

### **Morning Break**

10:00 - 10:15 a.m.

### Transforming User Needs Data into Technology Infrastructure

10:15 - 11:30 a.m.

Learn what the latest findings are to support smart investments in technology infrastructure. Through a case study and examples drawn from two institutions, you will learn how to be efficient with your dollars and space when it comes to technology for enhancing student performance.

### Working Session: Exploring Your Technology Needs and Challenges

*11:30 - 12:00 p.m.* This session will be an exercise in early thinking on your own technology needs and challenges.

## Lunch (included in registration fee)

12:00 - 1:00 p.m.

## Site Visit and Panel Discussion: Odegaard Undergraduate Library at University of Washington

1:00 - 4:30 p.m.

We will visit a major library on the University of Washington Seattle campus. Odegaard serves as one of the largest and busiest learning spaces on the campus, and allows users to meet many needs within its footprint. Highlights include:

- · Co-location of academic and human resources melding form and function and inter-departmental collaboration
- How they merge the support for both writing and library research
- High tech active learning classrooms that foster new pedagogies for formal and informal learning
- · Panel discussion to share on the practical aspects and impact of library renovation projects



# March 27, 2019 | Day Three: Actualize

## **Continental Breakfast (included in registration fee)**

8:00 - 8:30 a.m.

## **Debrief of Campus Tour**

8:30 - 9:00 a.m.

### **Campus Visioning and Participatory Design Process**

9:00 - 10:00 a.m.

Our experts will walk you through a participatory design process, so you can recruit the appropriate team to facilitate a meaningful session on your campus. You will learn how to:

- Inform program elements and layout decisions while building campus alliances
- · Take advantage of previously collected data to establish a shared context before the charrette
- Promote the findings after the charrette

#### Break

10:00 - 10:15 a.m.

### Putting It All Together: Grand Valley State University - Mary Idema Pew Library Case Study

10:15 - 11:45 a.m.

The quality of your results depends on the quality of your planning. Included will be a walk-through of the library building process from top to bottom, focusing on the "Escape the Gravity of the Known" slogan that drove GVSU through their project. This narrative will include the library trends that GVSU incorporated in their project, the means through which they met the needs of their users, and the forward-thinking steps they had to undertake to realize their vision.

## Final Q&A and Wrap-Up

11:45 - 12:00 p.m.



# March 27, 2019 (CONTINUED)

# Post Conference Workshop: Outreach and Engagement Strategies for Securing Philanthropic Gifts and Legislative Dollars

### Lunch for Post-Conference Workshop Attendees

12:00 - 1:00 p.m.

# Post Conference Workshop: Outreach and Engagement Strategies for Securing Philanthropic Gifts and Legislative Dollars

1:00 - 4:00 p.m.

This workshop session will focus on important strategies for securing philanthropic gifts and legislative dollars. Strategies include:

- Collecting evidence and stories
- Forging relationships and alliances
- · Developing messages and your case
- Identifying strategies and priorities
- Donor collaterals
- Legislative requests

You will be provided examples and working time to design an outreach and engagement strategy to support a capital campaign.



# **INSTRUCTORS**

# **Niraj Chaudhary**

## Director of Technology and Digital Initiatives for University Libraries, University of the Pacific

In his current role, Niraj Chaudhary is leading the technology planning and budget development for a comprehensive facility renovation of the Stockton campus library. Previously, he served as Head of Information and Educational Technology Services for Auraria Library, which serves University of Colorado Denver, Metropolitan State University of Denver, and Community College of Denver. At Auraria Library, he provided technology vision and led many successful technology implementations, including the Discovery Wall during its comprehensive facility renovation from 2008 to 2016.

# John Danneker

#### Director / Learning Services, University of Washington Libraries

John Danneker is the Director of Learning Services at the University of Washington Libraries in Seattle, a sixty-person department which includes all Libraries' staff housed in Odegaard Undergraduate Library. He joined the UW in 2014 after a decade-plus of work in academic libraries in Washington DC.

John leads Learning Services in advancing the UW Libraries Mission & Vision through the lens of teaching, learning, and engagement, and provides leadership and strategic thinking in these areas within the UW Libraries in support of the UW community. The fourunit department supports the whole student by deepening learning related to inquiry and the critical use of information, while acknowledging that important learning occurs both inside and outside of the formal classroom setting.

Professionally, John is particularly interested in how we translate the concept of learning environments into both our personnel and physical structures, and how we grow limited capacities in a sustainable way to embrace strategically-chosen projects. John believes a building can be one enabler of change, and feels that good academic libraries instill a sense of belonging for users while offering access to resources, spaces, programming, and staffing. He regularly writes about and presents on the importance of collaborations and partnerships in academic libraries, in addition to his active participation in national libraries organizations.

# **Kristin Kelsey**

#### Architecture and Design Lead, HermanMiller; Adjunct Professor, University of Oregon, Portland

Kristin Kelsey is the Architecture and Design Lead for the northwest region. Kristin has over eight years of experience working in both the architecture and interior architecture fields. She holds dual Master's in Architecture and Interior Architecture from the University of Oregon. Kristin approaches building programming and design from perspective of identifying programmatic opportunities to create considered and complete solutions.

Kristin spent the last five years as part of the design staff and an Interior Architecture leader at the Miller Hull Partnership. She worked primarily on tenant improvements, commercial and higher education projects. Kristin was an interior architecture leader at The Miller Hull Partnership. She highlighted chemicals that are present in finishes and building materials and helped remove them, finding alternatives for all future Miller Hull projects. She completed Miller Hull's Seattle studio renovation, which became Petal Certified in April 2017.

Kristin is currently an adjunct professor at the University of Oregon in Portland teaching in architecture and interior architecture.



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# **INSTRUCTORS**

# Jill McKinstry

## Librarian Emeritus, University of Washington (UW)

Jill McKinstry is Librarian Emeritus of the University of Washington (UW) and former director of the Odegaard Undergraduate Library and special assistant to the dean of University Libraries for undergraduate education and programs at the University of Washington. Jill is a graduate of the University of Washington Information School and a librarian at the UW for almost 30 years. In 2013, Odegaard Library underwent a much-needed renovation on the 42-year-old building, adding 6,000 additional square feet of useable space on the first floor, new study spaces, skylight, and state of the art active learning classrooms. The renovation received several awards: 2013 AIA Seattle Honor Awards | Honor Award; 2014 AIA National Institute for Interior Architecture Honor Awards | Honor Award; SCUP (Society of College and University P) Design Excellence Award Excellence in Architecture (Category: Building Additions or Adaptive Reuse) | Honor Award; and ALA IIDA (American Library Association & International Interior Designers Association); Library Interior Design Awards (Category: Academic Libraries / Over 30,000sq ft)| Honorable Mention.

# **Kristin Meyer**

#### User Experience Librarian, Grand Valley State University

In her current role, Kristin focuses on understanding and improving the student experience of the Mary Idema Pew Library Learning and Information Commons. This state-of-the-art facility opened in 2013 and has been described as a model of twenty-first century learning. Kristin has conducted post-occupancy assessment and ongoing user research designed to improve user experience within the space and, by extension, the academic experience of students. As a Certified Customer Experience Professional (CCXP) and with over sixteen years of library experience, Kristin has a unique view on how spaces can support learning and community.

# Lee Van Orsdel

#### Previous Dean of Libraries, Grand Valley State University

Lee has 45 years of leadership experience in academic libraries in Alabama, Kentucky, and Michigan, including reorganization, staff development, leadership, program innovation, and library design. Recently retired, Van Orsdel was dean of university libraries at Grand Valley State University from 2005 to 2016. Under her leadership, GVSU libraries won the 2012 ACRL Excellence in Academic Libraries Award for universities and the 2014 State Librarian's Excellence Award. Van Orsdel supplied the vision for Grand Valley's new main library, which was designed by Stantec Architecture. The \$65 million LEED Platinum project opened in June 2013 and has since welcomed almost four million visitors. A multi-faceted post-occupancy study by Steelcase Corporation confirmed that the vision was fully realized. In September, the library was named a New Landmark Library by Library Journal.

# Mary M. Somerville

#### University Librarian, University Libraries at University of the Pacific

Dr. Mary M. Somerville brings years of fundraising and library renovation experience from two major campus projects including her current position as University Librarian since 2016 for University Libraries at University of the Pacific—one university with campuses in San Francisco, Sacramento, and Stockton, California. There she is currently advancing a comprehensive library facility renovation, her second. From 2008 - 2015, she was furthering fundraising and vision-setting for design and construction of the Auraria Library, a shared facility academic library serving University of Colorado Denver, Metropolitan State University of Denver, and Community College of Denver.



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# ACADEMIC IMPRESSIONS STAFF

# **Grace Royal**

## Program Manager, Academic Impressions, grace@academicimpressions.com

Grace Royal is a Program Manager for Academic Impressions, where she develops dynamic training programs. Grace joined Academic Impressions in 2016, after leading the development of training programs as the Academic Director for a Saudi Arabia-based educational organization. Prior to that, Grace was a university instructor and held teaching and leadership positions in universities in South Korea and Saudi Arabia. In the United States, she worked on the Colorado School of Mines campus in Golden, Colorado preparing international students for academic success. Grace holds a Master's in Curriculum and Instruction (adult learning) from the University of Colorado, Denver and is a credentialed master trainer. She earned a Bachelor's in Business Administration with a finance emphasis from the University of Colorado, Denver, as well. Her Academic Impressions' program focus is primarily on the topics of academic resource allocation, corporate engagement, and institutional planning and effectiveness.



# Academic Impressions

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# LOCATION

# March 25 - 27, 2019 | Seattle, WA

# Hotel:

Marriott Seattle Waterfront 2100 Alaskan Way Seattle, WA 98121 206.443.5000

# Room rate:

\$209 + tax

# **Room block dates:**

The nights of March 24, 25 and 26, 2019.

## Room block cutoff date:

March 4, 2019.

Reserve Your Room: Please call 206.443.5000 and indicate that you are with the Academic Impressions group to receive the group rate. Please book early - rooms are limited and subject to availability.



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# **The Academic Impressions Experience**





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