

CONFERENCE

ADVANCEMENT EVENTS STRATEGY

March 31 - April 1, 2020 | Atlanta, GA





Learn how to strategically increase engagement and giving with your advancement events.

OVERVIEW

Learn strategies for creating intentional events that increase engagement for your alumni and donors. Events lacking strategy, or performed solely out of tradition, can simply drain resources.

Join us to develop a cohesive strategy for your alumni and donor events, including a framework for vetting future events, performing proper follow-up with attendees, and ensuring that one of your largest budget items is working towards your goals. We will cover ideas and best practices for large-scale events, such as galas and homecomings, as well as smaller ones like salon events and career-oriented alumni programming.

Note: This conference will not cover event planning basics but will instead focus on higher-level strategy.

LEAVE WITH AN ACTION PLAN

After walking through critical development and execution strategy, you will have working time to tackle one of your own events. You will leave this working session with an action plan for improving this event and have the opportunity to receive feedback from our experts and your peers.

POST-CONFERENCE WORKSHOP: MAXIMIZING YOUR EVENT COMMUNICATIONS

In this workshop, you will learn the strategies and best practices you need to elevate and revamp your event communications plan and pieces. We will cover possible avenues for event follow-up communication as well as nonemail methods for effectively engaging alumni, such as social media and direct mail. You will leave this workshop with an event communications plan template and a portfolio of samples that you'll be able to put to use once you're back on campus.

WHO SHOULD ATTEND

Advancement, alumni relations, and institution-wide professionals who produce or help develop events for alumni relations and/or advancement shops will benefit from this conference.



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AGENDA

DAY 1

Conference Registration and Continental Breakfast (included in registration fee)

8:30 - 9:00 a.m.

Conference Opening and Introductions

9:00 - 9:30 a.m.

The Current State of Advancement and Alumni Events

9:30 - 10:30 a.m.

We will take a careful look at the current state of events in advancement and alumni relations. What is working well in the industry? What needs to change? We will examine how this conference will help you evaluate your current events and programming to understand how to adjust course as needed.

Break

10:30 - 10:45 a.m.

Developing Event Purpose and Strategy

10:45 a.m. - 12:15 p.m.

While understanding each event's purpose and developing a strategy to execute that purpose may seem straightforward, your institution likely has events that are hosted annually without taking a step back to understand how these events fit into your shop's overall goals. We will introduce a framework that you will able to apply to each of your events to ensure they are leading you down a productive path.

Lunch (included in the registration fee)

12:15 - 1:15 p.m.

Event Follow-Up and Metrics

1:15 - 2:30 p.m.

How you follow-up with attendees after events can largely determine how productive an event was. What does this type of intentional follow-up look like? In addition, how do you know if an event was productive and successful? We will walk you through developing metrics to successfully debrief each event, as well as how to do so annually in a comprehensive way.



AGENDA

DAY 1 (CONTINUED)

Strategizing for Large Donor and Fundraising Events

2:30 - 3:30 p.m.

This session will talk through pre- and post-event work for cultivation and solicitation, as well as partnerships with gift officers and donor relations officers for your larger, and smaller, signature donor events.

Afternoon Break

3:30 - 3:45 p.m.

The Heart of the Matter: Storytelling and Live Events

3:45 - 4:30 p.m.

We will explore the fundamentals of good storytelling, including understanding your audience and your institution's message, as well as how to identify the "characters" of your story. We will also explore the various modes of storytelling that work best during live events, with a special emphasis on advancement-focused events in higher education.

Networking Reception (included in registration fee)

4:30 - 5:30 p.m.

This informal reception is your chance to decompress, have some refreshments on us, and expand your network of connections. Our programs are intentionally designed for smaller groups, so this is a great time to catch-up with attendees and speakers whom you may not have connected with yet.

DAY 2

Continental Breakfast (included in the registration fee)

8:30 - 9:00 a.m.

Engaging Alumni Events and Programming

9:00 - 10:15 a.m.

Now that you have a better understanding of how to assess current events and programming, the next few sessions will dive into examples and best practices. This discussion will include ongoing alumni programming (including alumni career programs), translating campus traditions to off-campus environments, homecoming, reunion, awards, etc.

Morning Break 10:15 - 10:30 a.m.



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AGENDA

DAY 2 (CONTINUED)

Developing Your Event Strategy and Action Plan

10:30 - 11:45 a.m.

With a sense of which events you would like to tackle once back on campus, this working session will help you translate the event framework for one of your upcoming events, noting action steps for developing partnerships, and transforming lackluster events. You will have the opportunity to work with faculty, present on your plans, and receive feedback from your peers.

Final Conference Q&A and Evaluation

11:45 a.m. - 12:15 p.m.

Lunch for Post-Conference Workshop Attendees

12:15 p.m. - 1:00 p.m.

Post-conference Workshop: Maximizing Your Event Communications

1:00 p.m. - 4:00 p.m.

In this session, you will learn the strategies and best practices you need to elevate and revamp your event communications plan and pieces. We will cover possible avenues for event follow-up communication as well as nonemail methods for effectively engaging alumni, such as social media and direct mail. You will leave this workshop with an event communications plan template and a portfolio of samples that you'll be able to put to use once you're back on campus.



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INSTRUCTORS

Matthew Helmer

Assistant Vice President, University Advancement, Colorado State University

Matthew has more than 20 years of experience in event production, fundraising, constituent engagement, and the donor experience. As Executive Director of CSU Events and Community Engagement, Matthew provides creative and strategic leadership for a talented team of event, communications, and donor relations professionals who manage more than 300 engagement opportunities annually. Additionally, he is directly responsible for Presidential events and constituent engagement strategy for the CSU System.

In 2010, Matthew led an innovative reorganization at CSU, consolidating responsibility for alumni, donor, and university events. This organizational shift opened the door for a candid conversation about the power of purposeful events, leading to a more strategic approach to engagement and significantly contributing to more than five consecutive years of record-breaking fundraising results.

Matthew was a founding member of the Donor Relations Guru Group, a consulting collaborative spearheaded by internationally known author, speaker, and consultant, Lynne Wester.

Jennifer Richwine

Executive Director of the Wake Washington Center, Wake Forest University

Jennifer has more than 20 years of experience in special events and higher education. In 2014 she was named Wake Forest University's first Executive Director of the Wake Washington Center. In this capacity she partners with campus departments (Advancement, Alumni Engagement, Office of Personal and Career Development, the Provost, Deans, and academic departments) to develop and enhance programs for the entire alumni, parent and friend constituency in the D.C. metro area, as well as between and among faculty and students on campus, building a bridge from campus to one of the University's key cities. She also led the development of a study/internship program for undergraduates who wish to study and work in the nation's capital, which opened in Fall 2017.

Prior to her current role, she was vice president of university events, where she was responsible for the overall strategy, production and execution of the signature events for the university. Her experience covers a wide range of events, from intimate donor dinners at the president's house, to large-scale events including inaugurations, national presidential debates, campaign kickoffs, film screenings, tapings of NPR's "Wait, Wait Don't Tell Me," and ESPN's Homecoming Show with Rick Reilly, as well as 12 years of commencements with national and international dignitaries. While head of the events team at Wake Forest, Jennifer's interest and focus were on event strategy, success metrics before and after an event, and execution of events without reinventing the wheel. She and her staff regularly partnered with development, stewardship and donor relations, and principal gifts staff to customize events and visits to campus, creating an experience designed to engage constituents in a more meaningful way with the university and its mission. Jennifer's passion for expressions of gratitude in any workplace environment led her to author a book entitled With Gratitude – The Power of a Thank You Note, which was named the number one new release in business etiquette. Jennifer is a Phi Beta Kappa alumna of Wake Forest University with a bachelor's degree in English.



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INSTRUCTORS

Mark Terranova

Senior Vice President, Client Engagement, August Jackson

With more than 15 years of experience in program development and institutional advancement for higher education institutions and nonprofit organizations, Mark leads August Jackson's higher-education client engagement team. He works closely with clients to discover and share their core character and values in their own voices, and develops strong relationships to help them maintain a successful and sustaining program. His client work includes projects for MIT, Duke, William & Mary, Carnegie Mellon, and Wake Forest, and a number of nonprofit clients, including the Smithsonian Institution. Prior to joining the AJ team, Mark held leadership positions in development, foundation relations, capital campaigns, and professional development in educational and nonprofit organizations. He currently serves on the board of the Children's Scholarship Fund Baltimore.

ACADEMIC IMPRESSIONS STAFF

Brittany Iwaszkiw

Program Manager, Academic Impressions

Brittany (she/her/hers) is a program manager, developing vibrant learning experiences for our attendees. In her role, she produces programming across several of our domains, with experience in advancement, alumni relations, and student success areas, including career services, advising and retention. Prior to joining Academic Impressions, Brittany worked in Housing and Residence Life at the University of Washington Tacoma, Fordham University, St. John's University New York, The Ohio State University, the University of North Carolina Greensboro, and Loyola University Chicago. Brittany obtained her Bachelor's degree from Western Illinois University and her Master's in Higher Education from Loyola University Chicago.



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LOCATION

March 31 - April 1, 2020 | Atlanta, GA

Hotel:

Grand Hyatt Atlanta

3300 Peachtree Rd NE

Atlanta, GA 30305

404.237.1234

Room rate:

\$189 + tax

Room block dates:

The nights of March 30, 31 2020.

Room block cutoff date:

March 9, 2020.

Reserve Your Room: Please call 404.237.1234 and indicate that you are with the Academic Impressions group to receive the group rate. Please book early - rooms are limited and subject to availability.



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The Academic Impressions Experience





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