



Business Office Content Summary

With membership, you'll get access to the following types of content:

Live & Recorded Webcasts

Average time to impact: 60 minutes

Leadership webcasts, whether live or recorded, are always available to our leadership members for free. You'll always get access to presentation materials and any supplemental resources.

Articles & Reports

Average time to impact: 10 minutes

These short pieces are written in collaboration with industry experts.



Facilities

1. Collecting User Data to Improve Your Learning Commons
2. Deferred Maintenance: Reducing Your Backlog
3. Developing and Maintaining a Strategic Space Database
4. Improving Capital Project Prioritization at Your Institution
5. Integrated Planning Process and Tools for a Flexible Learning Space Initiative
6. Key Considerations for Designing Student-Focused Innovation Spaces
7. Making More Informed Space Decisions from Your Existing Reports and Data
8. Making the Business Case for Active Learning Spaces
9. Meeting Campus Growth Needs by Leasing Off-Campus Space from Private Partners
10. Planning a Teaching and Learning Space for Virtual and Augmented Reality
11. Preparing for Public/Private Partnership Negotiations: What to Expect from the Developer
12. Strategies for Gaining Buy-In Around Redesigning Faculty Office Space
13. What is Space Flexibility? How Do You Balance It with Efficiency?

Finance and Budgeting

1. The \$10,000-a-Year Bachelor's Degree That Works
2. Academic and Financial Partnerships: Creating a Comprehensive Engagement Plan for Budget Implementation
3. Accurately Calculate and Interpret the CFI
4. Activity Based Costing: What's the Return on it?
5. Building a More Strategic Budget for Your Academic Department
6. Centralizing the Scholarship Administration Process
7. Compiling a Market Analysis for Academic Programs (Session 1 of 2)
8. Connecting Planning and Budgeting in Student Affairs
9. Creating Financial Expectations in the Housing RFP Process
10. Decision-Making Possibilities with Activity-Based Costing
11. Engaging Your Campus Community in the Budgeting Process
12. Enterprise Risk Management: Why Now?
13. Establishing a Cash Flow Forecasting Model for Your Institution
14. Financial Modeling for New Academic Programs
15. Financial Ratios: Strategic Assessment and Communication of Your Institutional Health
16. Handling Institutional or Program Teach-Outs with Dignity
17. How Activity Based Costing Analysis Can Be Used to Test-Drive Future Scenarios
18. How One Institution's New Approach to Budgeting is Creating a Culture of High Trust
19. Key Decisions for Decentralized Budgeting Implementation
20. Keys to Approaching Tuition Resetting at Your Institution
21. Leveraging Institutional Aid to Maximize Net Tuition Revenue
22. Measuring Academic Program Cost and Demand
23. Meeting Campus Growth Needs by Leasing Off-Campus Space from Private Partners
24. Moving to a Responsibility Center Management Budgeting Model



25. Navigating Mergers and Strategic Partnerships: A Guide for Senior Higher Ed Leaders
26. Preparing for a University-Wide Activity-Based Costing Model
27. Preparing for Tax Reform in Higher Education
28. Preparing Your Institution for Shared Services Implementation
29. Shared Services: Assessing Your Readiness
30. Strategic Enrollment Goals: Combining Internal and External Factors
31. Strategic Sourcing Implementation
32. Strategic Sourcing Infrastructure
33. Structuring Successful Outsourcing Contracts for Campus Services
34. Trends in Higher Education Performance-Based Funding
35. Tuition Setting: Maximizing Net Tuition Revenue
36. Understanding Enrollment Management Challenges: A Program for Finance Officers
37. Using Market Analysis Data for New and Existing Academic Programs (Session 2 of 2)

Human Resources and Compliance

1. Build the Capacity of Your Institution's Leaders
2. Carrying Out Effective Private Business Use Calculation
3. Conducting Internal Investigations in Higher Education
4. Conducting Trauma-Informed Investigations for Sexual Misconduct Cases
5. Developing a Risk Management Mindset as a Front-Line Student Services Professional
6. Developing an Assistance Animal Compliance Policy
7. Engage All Employees in Compliance and Ethics by Making It Interactive and Accessible
8. Enterprise Risk Management: Why Now?
9. Essentials of Study Abroad Risk Management
10. Habits of Highly Effective Higher-Ed Professionals
11. Habits of Highly Effective Higher-Ed Professionals, Part 2: Finding Your Purpose
12. Hiring and Onboarding Diverse Talent: Where are the Gaps?
13. Incentivizing Faculty and Staff Retirement
14. Internship Programs: Limiting Potential Liabilities
15. Key Considerations for Anticipated Changes to Title IX
16. Managing the Prerequisite Components of Private Business Use Calculation
17. Negotiating Successful Adjunct Union Collective Bargaining Agreements
18. New Federal Title IX Regulations: How the Investigative Process Is Changing
19. Overcoming Bias in Your Title IX Investigative Process
20. Preventing Faculty Discrimination with Case Law and Simple Statistics
21. Rethink Your Presidential Search Process
22. Title IV: Complying with New State Authorization Rules
23. Title IX: Key Considerations for Working with Pregnant and Parenting Students
24. Title IX and Study Abroad
25. Title IX for Presidents
26. Tools for Reflecting on Professional Development



Information Technology

1. Behind the Scenes in Virtual Reality, Augmented Reality and Simulation Implementations
2. The \$10,000-a-Year Bachelor's Degree That Works
3. 4 Steps to Ensure Electronic and Information Technology Accessibility
4. Application of Virtual Reality in Higher Education
5. Building an Institutional Framework for MOOC Programs
6. Managing Mobile Devices: BYOD and Loaner Devices
7. Minimize the Fallout from Cyber Attacks
8. Planning a Teaching and Learning Space for Virtual and Augmented Reality
9. Practical Data Governance in Higher Education
10. Selecting a Learning Management System
11. Selecting the Right Software for Your Learning Center Needs

Planning and Effectiveness

1. 11 Keys to Implementing Your Strategic Plan
2. Assessing the Quality of Your General Education Program
3. Collaborating Across Institutions to Increase Online Student Access: A Case Study
4. Enterprise Risk Management: Why Now?
5. Financial Modeling for New Academic Programs
6. How One Institution's New Approach to Budgeting is Creating a Culture of High Trust
7. How Ready are You to Implement Your Strategic Plan?
8. Key Questions to Produce Effective Data Visualizations
9. Navigating Mergers and Strategic Partnerships: A Guide for Senior Higher Ed Leaders
10. Strategies for Effective and Actionable Academic Program Reviews – Hamline University
11. Strategies for Effective and Actionable Academic Program Reviews – University of Denver
12. Strengthening and Aligning Academic Programs When Time is of the Essence:
Session I: Analysis and Decision Making for Academic Program Alignment
13. Strengthening and Aligning Academic Programs When Time is of the Essence:
Session II: Implementation Process for Academic Program Alignment
14. The Small College Turnaround: Counter-Intuitive Lessons from the Success of Anoka Tech