

Content Summary Directory

Academic Leadership

Advancement

Diversity, Equity, & Inclusion

Enrollment Management & Marketing/Communications

Faculty Success

Institutional & Academic Planning

Leadership

Student Success

Title IX & Compliance

Women's Leadership



Academic Leadership Content Summary

Membership gives you access to:

Live & Recorded Virtual Trainings

Average length: 2 to 3 hours

Our virtual trainings provide a dynamic, interactive, and high-touch online learning experience and cover responsive topics and emerging trends within higher education to help you thrive in today's fast-changing environment.

Live & Recorded Webcasts

Average length: 60 minutes

Our presentation-style live and recorded webcasts feature industry experts, best practices, and supplemental resources. Attend the live session or view the recording on your own time.

On-Demand Learning

Average length: 20 minutes

Members get unlimited access to engaging and instructional on-demand resources, such as articles, research reports, video courses, tools, templates, job aids, and case studies. Immerse your team in rich and engaging online content, ideal for keeping up the momentum with professional development while teams are working in new and different ways.

Virtual Conferences

Average length: 1 to 3 days, 4 to 5 hours / day

Our virtual conferences are designed to provide a robust and dynamic learning experience. We leverage active learning environments and online spaces where you can explore ideas, get inspired by what your peers are doing, and understand the range of possibilities around a certain topic. You will leave these sessions with practical solutions that you can implement right away.

*Content in this list is either free or discounted with membership.

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Leading Self

- 1. Department Chairs: Reflect, Refresh, and Plan for the New Year
- 2. Future-Proof Your Leadership: Translating Complexity into Productivity
- 3. Leading as An Assistant/Associate Dean: An Online Bootcamp
- 4. Provost Roundtable: A Cohort-Based Series for Academic Leaders
- 5. Exploring Different Pathways to Deanship
- 6. Leading and Influencing as a Department Chair Bootcamp
- 7. Leading as a Man of Color in Higher Education
- 8. Leading and Influencing as a Department Chair Online Bootcamp
- 9. Mapping Your Career Path in Higher Education
- 10. Leading in Times of Uncertainty and Change: Navigating 5 Common Leadership Tensions
- 11. Principles for Leading at any Level in Higher Education
- 12. Charting Your Course as a Woman Chair
- 13. Identifying and Mitigating Imposter Syndrome
- 14. Principles for Leadership in Higher Education
- 15. Leading and Influencing as a Department Chair
- 16. Time Management: Focusing on Your Priorities and Purpose
- 17. Essential Leadership Skills for Academic Deans
- 18. Four Leadership Practices for New or Aspiring Deans
- 19. Meetings Success Kit
- 20. Navigating Challenges of Academic Leadership
- 21.7 Ways Academic Leaders Can Cultivate Creativity
- 22. What Every Academic Chair Needs to Know
- 23. Returning to Research: Preparing Your Transition from Chair to Faculty
- 24. Would You Benefit from an Executive Coach?
- 25. Cultivating a Professional and Engaging Persona on Your Video Calls
- 26. Engaging in Empathy: Balance the Emotional Demands

Leading Others

- 1. Change and Continuity Planning Post-COVID: A Process for Leading with Greater Intention
- 2. Leading as An Assistant/Associate Dean: An Online Bootcamp
- Provost Roundtable: A Cohort-Based Series for Academic Leaders



- 4. Coaching and Mentoring Faculty: A Bootcamp for Department Chairs
- 5. Coaching & Motivating Faculty: Bootcamp for Dept Chairs
- 6. Leading and Influencing as a Department Chair Bootcamp
- 7. Distributed Leadership: Building Trust and Community
- 8. Leading and Influencing as a Department Chair Online Bootcamp
- 9. Principles for Leading at any Level in Higher Education
- 10. Charting Your Course as a Woman Chair
- 11. Fostering Curiosity as a Creative Leader
- 12. The Key Components of Emotional Intelligence for Academic Teams
- 13. Principles for Leadership in Higher Education
- 14. Leading and Influencing as a Department Chair
- 15. Integrating Inclusivity into Your Leadership Philosophy
- 16. Designing Creative Solutions for Your Toughest Challenges
- 17. Improving Faculty Evaluations: A Training for Department Chairs
- 18. Your First Year as Department Chair: Building Trust, Communication, and Community
- 19. Essential Leadership Skills for Academic Deans
- 20. Communicating Effectively in High-Anxiety Times: A Workshop for Department Chairs
- 21. Supporting Adjunct Faculty: A Training for Department Chairs
- 22. Department Chairs: Maximize Your Productivity By Cultivating Your Academic Staff
- 23. Managing Change as a Department Chair: 5 Traps to Avoid
- 24. Managing Difficult Faculty
- 25. Four Leadership Practices for New or Aspiring Deans
- 26. The Introvert's Guide to Academic Leadership: How Introverts and Extraverts Build Successful Teams
- 27. Facilitating Culturally Inclusive Meetings
- 28. Adjunct Faculty: A Department Chair's Guide to Orienting New Instructors
- 29. Influencing Without Authority
- 30. Meetings Success Kit
- 31. Group Activity Designs
- 32. Participant Roles for Small Group Activities
- 33. Managing Up, Down, and Across



Leading the Department/Division

- Change and Continuity Planning Post-COVID: A Process for Leading with Greater Intention
- 2. Leading and Influencing as a Department Chair Bootcamp
- 3. Provost Roundtable: A Cohort-Based Series for Academic Leaders
- 4. Coaching and Mentoring Faculty: A Bootcamp for Department Chairs
- 5. Strategies to Run a Successful Lab as Chair
- 6. How to Use an Inclusive ROI Approach for Program Prioritization
- 7. Managing Difficult Faculty
- 8. How the University of North Florida Integrated Academic and Student Affairs
- 9. Running a lab while Chair
- 10. Leading as an Associate/Assistant Dean: An online bootcamp
- 11. Growing and Shaping Your Academic Program Portfolio in a Post-COVID Era
- 12. Fundraising for Department Chairs
- 13. Leading and Influencing as a Department Chair Online Bootcamp
- 14. A Year in Crisis: Lessons in Communication Learned as a Department Chair
- 15. Department Chairs: Reflect, Refresh, and Plan for the New Year
- 16. Foundations in Budgeting for Department Chairs
- 17. Charting Your Course as a Woman Chair
- 18. Leading and Influencing as a Department Chair
- 19. Deans Summit: Maintaining Strategic Focus Through Financial Challenges
- 20. Navigating Your Relationship with Your Dean: A Training for Department Chairs
- 21. Departmental Budget Training for Faculty
- 22. Handling Institutional or Program Teach-Outs with Dignity
- 23. Academic Restructuring: Creating New Growth Opportunities
- 24. Academic Restructuring: Critical Insights and Lessons Learned
- 25. Using Academic Program Cost Analysis to Improve the Efficiency of Your Department
- 26. Academic and Financial Partnerships: Creating an Engagement Plan for Budget Implementation
- 27. Building a More Strategic Budget for Your Academic Department



- 28. Practicing Culturally Relevant Pedagogy in Higher Education
- 29. Evaluating Online Faculty
- 30. Engaging Faculty to Improve Corporate Relations
- 31. Best Practices for Identifying and Developing Department Chairs
- 32. Your First Year as Department Chair: Building Trust, Communication, and Community
- 33. Essential Leadership Skills for Academic Deans
- 34. Managing Change as a Department Chair: 5 Traps to Avoid
- 35. Navigating Challenges of Academic Leadership
- 36. What Every Academic Chair Needs to Know
- 37. Coaching and Motivating Faculty: A Bootcamp for Department Chairs
- 38. Principles of Budgeting: A Training for Department Chairs
- 39. Fundraising for New Department Chairs
- 40. Managing and Supporting an Aging Workforce
- 41. Faculty Handbooks: 5 Common Problems and Recommended Solutions
- 42. Preventing Faculty Discrimination with Case Law and Statistics
- 43. Your First Semester as External Chair: A Roadmap for Success

Faculty Affairs

- 1. Overcoming Microaggressions as a Faculty Member
- Elevate your Leadership Development Program: A Train the Trainer Bootcamp
- Best Practices for Supporting First-Year Faculty: Lessons Learned During COVID-19 (Free Webcast)
- Revising the Promotion and Tenure Process: A Conversation Space for Faculty Affairs and Academic Leaders (Free Webcast)
- 5. Revising the Promotion and Tenure Process: A Conversation Space for Faculty Affairs and Academic Leaders
- Best Practices for Supporting First-Year Faculty: Lessons Learned During COVID-19
- 7. Managing Faculty Stress and Burnout: A Conversation for Faculty Affairs and Academic Leaders
- 8. Three Coaching Skills for Leaders and Mentors in Academic Medicine
- 9. A Comprehensive Approach to Faculty Orientation



- 10. Building Academic Leadership Development Programs on Your Campus
- 11. A Comprehensive Approach to Faculty Orientation
- 12. Improving Faculty Mentorship
- 13. Preparing Faculty for Academic Leadership
- 14. Supporting Mid-Career Faculty
- 15. Improving Faculty Evaluations: A Training for Department Chairs
- 16. Best Practices in Designing Mentoring Programs for Early Career Faculty
- 17. Best Practices for Identifying and Developing Department Chairs
- 18.4 Strategies for Closing the Coaching Gap for Mid-Level Academic Leaders
- 19. Managing and Supporting Adjunct Faculty
- 20. Beating Turnover in Higher Ed
- 21. Overcoming the Effects of White Privilege for More Equitable Search Processes
- 22. Recruiting, Hiring, and Retaining Diverse Faculty
- 23. Incentivizing Faculty and Staff Retirement
- 24. Negotiating Successful Adjunct Union Collective Bargaining Agreements
- 25. Improving Faculty of Color Retention Efforts in Your Department



Advancement Content Summary

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Annual Giving

- 1. Increase Giving through Inspiring Annual Giving Communications
- 2. The Future of Fundraising: Planning for 2022 and Beyond
- 3. Engaging Deans and Academic Leaders in Alumni Engagement and Annual Giving
- 4. Engaging Academic Leaders in Annual Giving
- 5. Key Strategies for Diversifying Your Donor Pipeline: An Online Bootcamp
- 6. Transitioning Advancement toward a Hybrid Workforce Model
- 7. Strategies to Increase Diverse Alumni Engagement
- 8. Advanced Gift Officers: Enhancing Your Donor and Portfolio Strategy
- 9. Leveraging Video for Donor Stewardship
- 10. Improving Your Fundraising Health: A Preview of the Vital Signs Philanthropic Health Assessment
- 11. Tailoring Advancement Communications to Ages and Life Stages
- 12. Transitioning Leadership Annual Donors into Major Donors
- 13. Using Annual Giving Data to Acquire and Retain Donors
- 14. Developing Effective Caller-Donor Relationships in Your Phonathon Operation
- 15. Create the Conditions for Sustained Philanthropic Support
- 16. Leveraging a Donor Network to Fund Innovation: Lessons Learned from the Success of the Jefferson Trust
- 17. Establishing a Data Governance Committee in Advancement
- 18. Advancement 101: A Six-Part Series
- 19. Optimizing Your Online Giving Site
- 20. PCI DSS Compliance in Advancement: Update for 3.2
- 21. FERPA for Advancement: Train Your Whole Shop
- 22. Reengage Your Black Alumni
- 23. Communicate with Young Alumni Across Multiple Channels
- 24. Student Philanthropy Programs that Encourage Alumni Giving: A Success Story
- 25. Writing Workshop for Advancement Professionals
- 26. Developing a Strategic Plan for Student Philanthropy: Educating Students from Acceptance Letter to New Alum



- 27. Strategies to Improve the Effectiveness of Your Young Alumni Volunteer Program
- 28. A Multi-Channel Approach to Young Alumni Giving Communications
- 29. Using Social Media Creatively to Increase Donor and Alumni Engagement
- 30. Building Better Reunions
- 31. Cultivating a Team of Student Development Officers
- 32. Capital Campaigns: Integrating Student Involvement
- 33. Developing Successful Student Philanthropy Events
- 34. Successful Young Alumni Programming
- 35. Effective Student Foundations and Student Alumni Associations
- 36. Affinity-Based Programming and Giving
- 37. Managing Annual Fund Volunteers
- 38. Partnering Giving and Alumni Relations to Better Align Efforts
- 39. Revitalizing Your Student Foundation Program
- 40. Engaging Women in Philanthropy: Practical Ways to Shift Our Approach
- 41. More than Dollars: How Many Opportunities are You Missing with Your Alumni?
- 42. Diversity and Inclusion Engagement Strategies for Alumni and Donors
- 43. Strategic Stewardship Designed to Increase Donor Retention
- 44. Reimagining Giving and Recognition Societies
- 45. Customizing Donor Communication through Smarter Segmentation
- 46. Rethinking Donor Recognition Programs
- 47. Family Giving: Cultivating the Next Generation of Wealth
- 48. Stewarding Your Annual Donors
- 49. Leadership Annual Giving: Key Components of a Successful Program
- 50. Anticipating and Overcoming Objections in Frontline Fundraising
- 51. Developing Your Parent Giving Strategy
- 52. Transitioning Leadership Annual Donors to Major Donors
- 53. Increasing Faculty Engagement in Advancement
- 54. Planned Giving: Using Student Callers
- 55. Integrating Annual Giving into Campaigns
- 56. Parent Giving: Cultivating Leadership Donors with a Board and Committee Structure
- 57. Integrating Social Media with Traditional Solicitation Channels



- 58. Building the Infrastructure for a Culture of Philanthropy in the Digital World
- 59. Branding and Marketing Your Leadership Annual Giving Program
- 60. Direct Mail: Back to Basics
- 61. Athletics Fundraising: Direct Mail Strategy
- 62. Annual Giving: Integrating Email with Your Overall Strategy
- 63. Fundamentals of Fundraising for Diverse Student Groups on Campus
- 64. Leveraging Texting in your Annual Giving Strategy
- 65. Refocus Your Annual Giving Strategy: Find Opportunities in a Crisis
- 66. FREE | Perspectives on Annual Giving Amid COVID-19
- 67. Building a Faculty and Staff Giving Campaign
- 68. Identifying and Applying Metrics that Matter in Annual Giving
- 69. Annual Giving Solicitations in Higher Ed: A Collection of Samples to Inspire Your Next Appeal
- 70. Launching a Giving Day: Planning and Executing Bundle
- 71. Phonathon Essentials
- 72. Measuring and Evaluating Your Annual Giving Staff
- 73. Running a Meaningful Senior Campaign
- 74. Creating Giving Circles to Increase Annual Giving
- 75. Using Data to Inform Your Annual Giving Strategy
- 76. Launching a Crowdfunding Initiative
- 77. Auditing Your Annual Giving Operations
- 78. Rethinking Faculty and Staff Giving
- 79. Recurring Gifts: Strategies to Grow Your Program
- 80. Integrating Social Media into Your Solicitation Communications Plan

Alumni Relations

- 1. Improving Your Fundraising Health: A Preview of the Vital Signs Philanthropic Health Assessment
- 2. Engaging Deans and Academic Leaders in Alumni Engagement and Annual Giving
- 3. Diversify your Alumni Board
- 4. Key Strategies for Diversifying Your Donor Pipeline: An Online Bootcamp
- 5. Transitioning Advancement toward a Hybrid Workforce Model



- 6. Identifying Opportunities in Your Department's DEI Strategy: One Alumni Department's Perspective
- 7. Strategies to Increase Diverse Alumni Engagement
- 8. Back to the Future of Alumni Relations
- 9. Digital Alumni Engagement: A Focused Approach
- 10. Navigate Challenging Conversations with Donors
- 11. Tailoring Advancement Communications to Ages and Life Stages
- 12. Recruiting, Training, and Engaging Alumni Volunteers in a Digital Environment
- 13. Building a Culture of Inclusion in Your Advancement Shop
- 14. Create the Conditions for Sustained Philanthropic Support
- 15. Leveraging a Donor Network to Fund Innovation: Lessons Learned from the Success of the Jefferson Trust
- 16.12 Keys to Making Alumni Interviews in College Admissions Effective
- 17. Leveraging Alumni Interviews in the Admissions Process: A Case Study from the University of Pennsylvania
- 18. Advancement 101: A Six-Part Series
- 19. Implementing an Alumni Engagement Scoring Model
- 20.U.S. News: Accurately Calculating and Reporting Your Alumni Participation Numbers
- 21. FERPA for Advancement: Train Your Whole Shop
- 22. Reengage Your Black Alumni
- 23. Communicate with Young Alumni Across Multiple Channels
- 24. Student Philanthropy Programs that Encourage Alumni Giving: A Success Story
- 25. Writing Workshop for Advancement Professionals
- 26. Developing a Strategic Plan for Student Philanthropy: Educating Students from Acceptance Letter to New Alum
- 27. Strategies to Improve the Effectiveness of Your Young Alumni Volunteer Program
- 28. A Multi-Channel Approach to Young Alumni Giving Communications
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- 32. Capital Campaigns: Integrating Student Involvement
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- 36. Affinity-Based Programming and Giving
- 37. Managing Annual Fund Volunteers
- 38. Partnering Giving and Alumni Relations to Better Align Efforts
- 39. Revitalizing Your Student Foundation Program
- 40. Engaging Women in Philanthropy: Practical Ways to Shift Our Approach
- 41. More than Dollars: How Many Opportunities are You Missing with Your Alumni?
- 42. Diversity and Inclusion Engagement Strategies for Alumni and Donors
- 43. Starting a Corporate Alumni Chapter Program
- 44. Communicating with Donors During Crisis and Uncertainty
- 45. Leveraging Metrics to Improve Advancement Events
- 46. An Introduction to Advancement Event Protocol and Etiquette
- 47. Leveraging Metrics to Improve Advancement Events
- 48. Increasing Board Engagement in Fundraising
- 49. Global Considerations for a Modern Campaign
- 50. Fundraising for Law Schools
- 51. Using Segmentation and Social Reasoning to Increase Alumni Social Media Engagement
- 52. Frequently Asked Questions for Alumni Magazine Professionals
- 53. University Magazines: Maximizing Print and Digital Content
- 54. Alumni Surveys: Designing, Deploying, and Analyzing Responses
- 55. Integrating Effective Mentorship into Campus Culture: A Success Story
- 56. Strategies to Improve Underrepresented Alumni Engagement
- 57. Recruiting, Training, and Engaging Alumni Volunteers in a Digital World
- 58. Restructure Your Alumni Chapters to Increase Engagement
- 59.5 Steps to Mitigate Risk in Your Alumni Volunteer Programs
- 60. Tailoring Programming for Unengaged Professional and Graduate School Alumni
- 61. How to Develop Programming that Re-Engages Underrepresented Alumni



- 62. Increase Engagement and Giving Through a Selective Alumni-Student Mentoring Program
- 63. Create an Alumni Volunteer Experience that Fosters Life-Long Engagement with Your Institution
- 64. Collaborating with Campus Partners to Expand Volunteer Opportunities
- 65. Developing an In-Depth Alumni Mentoring Program
- 66. Using a Volunteer Framework to Increase Faculty Involvement with Alumni Engagement
- 67. What Happens When Volunteers Are No Longer a "Nice to Have" Resource, But Instead a Strategic Investment?
- 68. What Establishing Alumni X-Teams Can Achieve
- 69. Alumni Relations and Advancement Innovators: University of Notre Dame
- 70. Alumni Affinity Groups: How One University Formed a Highly Successful Organization
- 71. Strategies to Improve International Alumni Engagement
- 72. Volunteer Management in Advancement
- 73. Alumni Boards: Strengthen Your Strategy and Grow Engagement
- 74. Building an Alumni Career Services Program in Advancement
- 75. Using the Net Promoter® System in Alumni Relations
- 76. Transition Programming: From Student to Alumni Professional
- 77. Commencement: Engaging Students as Future Alumni
- 78. Building a Comprehensive Alumni Awards Program
- 79. Strategically Managing Alumni Chapters
- 80. Engaging Alumni Through Athletics
- 81. Measuring and Evaluating Your Alumni Relations Program
- 82. Strategies to Improve the Effectiveness of Your Volunteer Program
- 83. Alumni Career Services: Developing an Online Programming Series
- 84. Engaging International Alumni in a Virtual World
- 85. Transform Your Alumni Board Members into Donors

Donor Relations

- 1. Impactful Online Donor Events
- 2. The Future of Fundraising: Planning for 2022 and Beyond



- 3. A Masterclass in Discovery Work
- 4. Build Better Gift Agreements
- 5. Navigate Challenging Conversations with Donors
- 6. Leveraging Video for Donor Stewardship
- 7. Improving Your Fundraising Health: A Preview of the Vital Signs Philanthropic Health Assessment
- 8. Tailoring Advancement Communications to Ages and Life Stages
- 9. Create the Conditions for Sustained Philanthropic Support
- 10. Key Considerations for Institutional Naming Plans and Policies
- 11. Develop Your Impact Reporting Strategy
- 12. Advancement 101: A Six-Part Series
- 13. Foundations of Fund Auditing
- 14. Advancement FASB Fund Accounting and Reporting
- 15. Essential Reports for Donor Relations
- 16. Developing Gift Acceptance Policies
- 17. Creating Customized Impact Reports
- 18. Effective Gift Agreements: Documenting Donor Intent
- 19. FERPA for Advancement: Train Your Whole Shop
- 20. Effective Gift Agreements: Documenting Donor Intent
- 21. Creating Customized Impact Reports
- 22. Writing Workshop for Advancement Professionals
- 23. Communicating with Donors During Crisis and Uncertainty
- 24. Leveraging Metrics to Improve Advancement Events
- 25. An Introduction to Advancement Event Protocol and Etiquette
- 26. Leveraging Metrics to Improve Advancement Events
- 27. Strategic Stewardship Designed to Increase Donor Retention
- 28. Reimagining Giving and Recognition Societies
- 29. Customizing Donor Communication through Smarter Segmentation
- 30. Rethinking Donor Recognition Programs
- 31. Family Giving: Cultivating the Next Generation of Wealth
- 32. Stewarding Your Annual Donors
- 33. Corporate Stewardship: Demonstrating ROI
- 34. Stewarding Your Scholarship Donors: A Practical Approach
- 35. Small Events for Donor Cultivation



- 36. Crafting Personalized Stewardship Plans for Top Donors
- 37. Strategic Partnerships with Donor Relations and Athletics
- 38. Donor Relations for Planned Giving: Improving Events and Impact Reporting
- 39. Advancement Events: Effectively Launching a Campaign
- 40. Advancement Events: Effectively Closing a Campaign
- 41. Fundraising Essentials: Donor Relations for Frontline Fundraisers
- 42. Using Surveys to Improve the Donor Experience
- 43. Rethinking Strategy for Advancement Events
- 44. Industry Views: Advancement Shops of Tomorrow
- 45. How Donor Relations Can Improve Donor Retention
- 46. Donor Appreciation: Leveraging Existing Events
- 47. Donor Relations: Demonstrating ROI
- 48. Introducing Blended Gifts Into Donor Conversations
- 49. Foundations of Auditing Endowed Funds

Major & Planned Giving

- 1. Effective Approaches to Digital Frontline Fundraising
- 2. Women in Philanthropy
- 3. Effectively Manage Matching and Challenge Gift Campaigns
- 4. A Masterclass in Discovery Work
- 5. Donor Retention in the Post-COVID Era
- 6. Fundraising for Presidents: An Online Bootcamp
- 7. Fundraising for Department Chairs
- 8. Build Better Gift Agreements
- 9. Advanced Gift Officers: Enhancing Your Donor and Portfolio Strategy
- 10. Navigate Challenging Conversations with Donors
- 11. Fresh Approaches to Fundraising Campaigns in Current Times
- 12. Improving Your Fundraising Health: A Preview of the Vital Signs Philanthropic Health Assessment
- 13. Transitioning Leadership Annual Donors into Major Donors
- 14. Supporting Frontline Fundraisers Amidst Uncertainty: Rethinking Activities and Goals
- 15. Campaigns: Staffing, Training, and Supporting Frontline Fundraisers
- 16. Create the Conditions for Sustained Philanthropic Support



- 17. Leveraging a Donor Network to Fund Innovation: Lessons Learned from the Success of the Jefferson Trust
- 18. Establishing a Culture of Talent Development in Frontline Fundraising
- 19. Key Considerations for Institutional Naming Plans and Policies
- 20. Develop Your Impact Reporting Strategy
- 21. Effectively Onboard Major Gift Officers with a 90-Day Plan
- 22. Retaining Your Major Gift Officers—From Day One
- 23. Hiring Non-Traditional Candidates for Your MGO Team: Navigating the Opportunity and the Risk
- 24. Daily, Weekly, and Monthly Strategies to Better Manage Your Portfolio
- 25. Recruiting the Right Major Gift Officers
- 26. Advancement 101: A Six-Part Series
- 27. Using Predictive Modeling Tools to Enhance Prospect Management
- 28. A Practical Approach to Fundraising Ethics
- 29. FERPA for Advancement: Train Your Whole Shop
- 30. Effective Gift Agreements: Documenting Donor Intent
- 31.Enhance Professional Development Offerings to Improve Gift Officer Retention
- 32. Recruiting and Retaining a Talented Advancement Team
- 33. Fundraising and Sexual Harassment: Documenting Effective Procedures
- 34. Writing Workshop for Advancement Professionals
- 35. Capital Campaigns: Integrating Student Involvement
- 36. Engaging Women in Philanthropy: Practical Ways to Shift Our Approach
- 37. More than Dollars: How Many Opportunities are You Missing with Your Alumni?
- 38. Increasing Board Engagement in Fundraising
- 39. Global Considerations for a Modern Campaign
- 40. Fundraising for Law Schools
- 41. Frontline Fundraising: Essentials of Gift Solicitation
- 42. Rethinking Donor Recognition Programs
- 43. Family Giving: Cultivating the Next Generation of Wealth
- 44. Leadership Annual Giving: Key Components of a Successful Program
- 45. Anticipating and Overcoming Objections in Frontline Fundraising
- 46. Developing Your Parent Giving Strategy



- 47. Transitioning Leadership Annual Donors to Major Donors
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- 55. Strategic Partnerships with Donor Relations and Athletics
- 56. Donor Relations for Planned Giving: Improving Events and Impact Reporting
- 57. Advancement Events: Effectively Launching a Campaign
- 58. Advancement Events: Effectively Closing a Campaign
- 59. Fundraising Essentials: Donor Relations for Frontline Fundraisers
- 60. Developing Rigor in Your Fundraising Team
- 61. Fundraising for New Department Chairs
- 62. Marketing Your Planned Giving Program
- 63. Marketing Estate Planning Tools to Uncover Planned Giving Prospects
- 64. Student Affairs Fundraising: Building a Sustainable Structure
- 65. Strategizing Multiple Outreach Attempts in Fundraising
- 66. Developing a Strategic Approach to Generational Wealth
- 67. Frontline Fundraising in a Virtual Environment
- 68. Managing in a Changing Fundraising Environment: Remote Teams, Skeptical Donors, and an Uncertain Landscape
- 69. Strengthening Frontline Fundraising Efforts During Uncertainty
- 70. Frontline Fundraising Essentials: Outreach, Qualification, Visits, and the Ask
- 71. Uncovering More Planned Giving Prospects
- 72. An Introduction to Planned Giving
- 73.A Practical Approach to Growing Your Planned Giving Program
- 74. Tactics for Successful Donor Discovery and Qualification
- 75. Fundraising Essentials: Perfecting Moves Management
- 76. Adapting Non-Profit Strategies for Higher Ed Fundraising Success
- 77. Working with a Donor's Financial Planner
- 78. Fundraising Ethics: 10 Techniques for Working with Donors with Dementia



- 79. Fundraising Essentials: Advancing Your Career for Underrepresented Professionals
- 80. Planned Giving Vehicles
- 81. Measuring and Evaluating Your Planned Giving Program
- 82. Planning and Managing Project-Based Fundraising
- 83. Tools for Increasing Fundraising Effectiveness and Efficiency
- 84. Building Fundraising Partnerships with Athletic Directors
- 85. Regional Advancement Strategy: Investing in a Physical Presence
- 86. Engaging Leadership Volunteers for Fundraising Success
- 87. Soliciting Endowment Support
- 88. Blended Gifts: Strategies to Increase Your Fundraising Success
- 89. Introducing Blended Gifts Into Donor Conversations
- 90. Authentic Fundraising in a Virtual World
- 91. Foundations of Auditing Endowed Funds

Corporate & Foundation Relations

- 1. Creating an Engagement Strategy for Corporate Partners
- 2. Aligning Campus Stakeholders for Holistic Corporate Engagement
- 3. Developing Corporate Partnerships for Undergraduate Research and Design Projects
- 4. Building a Custom Corporate Training Program
- 5. Create the Conditions for Sustained Philanthropic Support
- 6. Key Considerations for Institutional Naming Plans and Policies
- 7. Advancement 101: A Six-Part Series
- 8. Writing Workshop for Advancement Professionals
- 9. Starting a Corporate Alumni Chapter Program
- 10. Engaging Faculty to Improve Corporate Relations
- 11. Advanced Strategies for a Successful Corporate Campus Visit
- 12. Developing a Scorecard to Prioritize Your Corporate Partners for Holistic Engagement
- 13. Developing a Collaborative Metrics Structure for Stronger Corporate Engagement
- 14. Establishing a Revenue-Generating Corporate Engagement Program
- 15. Measuring and Evaluating Corporate and Foundation Relations Staff



- 16. Corporate Stewardship: Demonstrating ROI
- 17. Proven Approaches to Building Corporate Engagement
- 18. Partner with Faculty to Maximize Private Funding Opportunities
- 19. Using a Council to Establish a Holistic Corporate Engagement Strategy

Advancement Services & Operations

- 1. Increasing Gift Processing Capacity by Moving to Paperless
- 2. The Future of Fundraising: Planning for 2022 and Beyond
- 3. Transitioning Advancement toward a Hybrid Workforce Model
- 4. University Comprehensive Naming Reviews
- 5. Build Better Gift Agreements
- 6. Improving Advancement Data Management and Hygiene
- 7. Improving Your Fundraising Health: A Preview of the Vital Signs Philanthropic Health Assessment
- 8. How to Make Your Annual Giving Strategy More Agile During Uncertain Times
- 9. Campaigns: Staffing, Training, and Supporting Frontline Fundraisers
- 10. Create the Conditions for Sustained Philanthropic Support
- 11. Establishing a Culture of Talent Development in Frontline Fundraising
- 12. Key Considerations for Institutional Naming Plans and Policies
- 13. Develop Your Impact Reporting Strategy
- 14. Establishing a Data Governance Committee in Advancement
- 15. Effectively Onboard Major Gift Officers with a 90-Day Plan
- 16. Training for Advancement: Assess Your Data Integrity and Establish Data Cleaning Priorities
- 17. Retaining Your Major Gift Officers—From Day One
- 18. Hiring Non-Traditional Candidates for Your MGO Team: Navigating the Opportunity and the Risk
- 19. Daily, Weekly, and Monthly Strategies to Better Manage Your Portfolio
- 20. Recruiting the Right Major Gift Officers
- 21. Advancement 101: A Six-Part Series
- 22. Using Predictive Modeling Tools to Enhance Prospect Management
- 23. Foundations of Fund Auditing
- 24. A Practical Approach to Fundraising Ethics
- 25. Performance Metrics for Prospect Research and Management Staff



- 26. Predictive Modeling 101 for Advancement Professionals
- 27. Accurately Reporting for the CASE Campaign and VSE Surveys
- 28. Advancement FASB Fund Accounting and Reporting
- 29. Essential Reports for Donor Relations
- 30. Developing Gift Acceptance Policies
- 31. Creating Customized Impact Reports
- 32. Prospecting Using Social Media
- 33. Effective Gift Agreements: Documenting Donor Intent
- 34. Optimizing Your Online Giving Site
- 35. PCI DSS Compliance in Advancement: Update for 3.2
- 36. Implementing an Alumni Engagement Scoring Model
- 37.U.S. News: Accurately Calculating and Reporting Your Alumni Participation Numbers
- 38. FERPA for Advancement: Train Your Whole Shop
- 39. Effective Gift Agreements: Documenting Donor Intent
- 40. Creating Customized Impact Reports
- 41. Enhance Professional Development Offerings to Improve Gift Officer Retention
- 42. Recruiting and Retaining a Talented Advancement Team
- 43. Develop a Plan to Address Sexual Harassment from Alumni, Donors, and Prospects
- 44. Fundraising and Sexual Harassment: Documenting Effective Procedures
- 45. Foundations of Auditing Endowed Funds

Marketing & Communications

- 1. Impactful Online Donor Events
- 2. Increase Giving through Inspiring Annual Giving Communications
- 3. Tailoring Advancement Communications to Ages and Life Stages
- 4. Revitalize Your Video Marketing Strategy: A Case Study from Beloit College
- 5. Leveraging Social Media Advertising in Higher Ed Marketing
- 6. Create the Conditions for Sustained Philanthropic Support
- 7. Advancement 101: A Six-Part Series
- 8. Prospecting Using Social Media
- 9. Optimizing Your Online Giving Site



- 10. Communicate with Young Alumni Across Multiple Channels
- 11. Writing Workshop for Advancement Professionals
- 12. A Multi-Channel Approach to Young Alumni Giving Communications
- 13. Using Social Media Creatively to Increase Donor and Alumni Engagement
- 14. Communicating with Donors During Crisis and Uncertainty
- 15. Using Segmentation and Social Reasoning to Increase Alumni Social Media Engagement
- 16. Frequently Asked Questions for Alumni Magazine Professionals
- 17. University Magazines: Maximizing Print and Digital Content
- 18. Alumni Surveys: Designing, Deploying, and Analyzing Responses
- 19. Customizing Donor Communication through Smarter Segmentation
- 20. Integrating Social Media with Traditional Solicitation Channels
- 21. Building the Infrastructure for a Culture of Philanthropy in the Digital World
- 22. Branding and Marketing Your Leadership Annual Giving Program
- 23. Direct Mail: Back to Basics
- 24. Athletics Fundraising: Direct Mail Strategy
- 25. Annual Giving: Integrating Email with Your Overall Strategy
- 26. Using Surveys to Improve the Donor Experience
- 27. Essential Leadership Roles and Actions for Crisis Management
- 28. Marketing Your Planned Giving Program
- 29. Marketing Estate Planning Tools to Uncover Planned Giving Prospects
- 30. Create Inspiring Campaign Communications
- 31.9 Principles for Branding Your Capital Campaign
- 32. Inspiring Campaign Branding and Communications
- 33. A Strategic Approach to Strengthening and Updating Your Institutional Brand
- 34. FREE | Executing Your Communications Plan During a Crisis
- 35. FREE | Using Social Media in Your COVID-19 Response
- 36.15 Tips to Engage Gen Z in Your Communications
- 37. Leading with Social-First: An Innovative Approach to Content Creation
- 38. The Promise and Peril of Podcasting in Higher Education
- 39. Making Your Social Media Content Accessible and Inclusive
- 40. Developing and Using Personas in Higher Ed Marketing
- 41. Tips for Building Successful Relationships with Reporters
- 42. A Showcase of Innovative Storytelling Mechanisms Across Higher Ed



- 43. Strengthen Your Instagram Strategy in Higher Education
- 44. Assessing Your Current Presidential Voice
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- 60. Launching a Branding Initiative
- 61. Partnering Advancement and Communications to Enhance Your Institution's Brand
- 62.Implementing Your Social Media and Branding Guidelines
- 63. Measuring and Tracking the Effectiveness of Your Marketing and Branding Efforts
- 64. Strategizing for Social Media in Advancement
- 65. Using Student Storytelling in Higher Ed Marketing
- 66. Improving Social Media Content Curation with Student Ambassadors and Hashtag Campaigns
- 67. Integrating Social Media into Your Solicitation Communications Plan



Diversity, Equity, & Inclusion **Content Summary**

Membership gives you access to:

Live & Recorded Virtual Trainings

Average length: 2 to 3 hours

Our virtual trainings provide a dynamic, interactive, and high-touch online learning experience and cover responsive topics and emerging trends within higher education to help you thrive in today's fast-changing environment.

Live & Recorded Webcasts

Average length: 60 minutes

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Virtual Conferences

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Personal Development & Skill Building

- 1. Inclusive Communication: A Training for Higher Ed Leaders
- 2. DEI Foundations: Student Disability in Higher Education
- 3. DEI Foundations: White Privilege
- 4. DEI Foundations: Gender Identity & Sexuality
- 5. Chief Diversity Officer Roundtable: A Cohort-Based Series for Diversity Leaders
- 6. Honoring Names: A Simple Way to Promote Belonging
- 7. Techniques to Build Greater Cultural Humility
- 8. Communication Strategies to Overcome Resistance to Your Diversity Initiative
- 9. Building Equity into Your Leadership Practice
- 10. Land Acknowledgement as an Equity Practice in Higher Education
- 11. Create a Culture of Cross-Campus Open Dialogue
- 12. Collaborating Effectively with Academic Partners in DEI Work: A Discussion for Central Diversity & Inclusion Leaders
- 13. DEI Foundations: Intersectionality in Higher Education
- 14. Cultural Humility: A Framework to Mitigate Personal Bias
- 15. Anti-Racism in Higher Education: Ensuring It's a Movement, Not Just a Moment
- 16. See Something, Say Something: Building Your Capacity to Respond to Bias
- 17.Get Comfortable Being Uncomfortable: Engaging in Dialogue About Race and Bias
- 18. Integrating Inclusivity into Your Leadership Philosophy
- 19. The Inclusive Leader's Approach to Accountability
- 20. Developing Intentional Strategies to Improve Campus Climate: A Discussion Space
- 21. Develop a Race-Based Education Program for Your White Students
- 22. Diversity and Inclusion Engagement Strategies for Alumni and Donors
- 23. Faculty Civility and Academic Freedom: Protecting the Workplace while Preserving Academic Culture
- 24. Facilitating Culturally Inclusive Meetings
- 25. Lead More Courageous Conversations to Foster Diversity and Difference
- 26. Leading Through Bias Incidents on Campus



- 27. Perspectives from Underrepresented Women in Higher Ed Leadership
- 28. Understanding and Addressing Microaggressions
- 29. Sharing Your Story and Experience as an Underrepresented Woman
- 30. Principles for Effective Online Teaching
- 31. Building Inclusive Pedagogy Online
- 32. Engage All Employees in Compliance and Ethics by Making It Interactive and Accessible
- 33. Overcoming Social Justice Fatigue for Diversity and Inclusion Professionals
- 34. Using Events to Engage Your Campus in Diversity, Equity, and Inclusion Initiatives
- 35. Creating Wellness Plans to Best Support Your Diversity and Inclusion Professionals
- 36. Conducting a Climate Survey to Improve Diversity and Inclusion
- 37. Identifying and Removing Microaggressions
- 38. Faculty Checklist: Steps to Respond to Classroom Incivility
- 39. Supporting Neurodiverse and Accessible Learning Outside of the Classroom
- 40. Creating Safe Spaces for Students by Taking ACTION Against Microaggressions
- 41. Creating Equitable and Inclusive Meetings

Faculty & Staff Pipeline

- 1. Building Academic Leadership Development Programs on Your Campus
- 2. Inclusive Hiring
- 3. Creating a More Just and Equitable Hiring Process for Higher Ed Staff
- 4. Support Black Women Leaders by Influencing Organizational Culture
- 5. Leading as a Man of Color in Higher Education
- 6. Create a More Equitable Academic Search Process Using an Inclusion Advocates Program
- 7. Design Faculty of Color Affinity Spaces to Improve Retention
- 8. Overcoming the Effects of White Privilege for More Equitable Search Processes
- 9. Recruiting, Hiring, and Retaining Diverse Faculty
- 10. Recruiting for Diversity: A Training for Academic Search Committees
- 11. Diverse Hiring in Higher Education: Resources for Search Committees



12. Improving Faculty of Color Retention Efforts in Your Department

Inclusive Classroom

- 1. Overcoming Microaggressions as a Faculty Member
- 2. Using Thinking Aloud Strategies to Create Equity in Distance Learning
- 3. FLIPping the Script on Course Design: Integrating UDL and Student Centeredness into the Course Design Table
- 4. Removing Barriers to Student Learning: Inclusive Syllabi and Assignments
- 5. Addressing Conflicts Related to Bias, Privilege, and Identity in the STEM Classroom
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- 7. Enhancing Medical Education Curriculum to Mitigate Healthcare Disparities: A Case Study
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- 16. An Innovative Approach to Universal Design Learning: Engaging All Learners
- 17. Civil Dialogue as a Classroom Management Strategy
- 18. Faculty Development: Ideas for a More Inclusive Classroom
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- 20. Making Your Online Course Accessible to All Learners
- 21. Responding to Hate Speech Incidents with Confidence
- 22. Faculty Civility and Academic Freedom: Protecting the Workplace while Preserving Academic Culture
- 23. Is It a Microaggression?



Student Body

- Advancing a More Equitable Transfer Agenda: Lessons from the City University of New York
- Developing Social Justice Training for Student Staff: One Administrator's Experience
- 3. Beyond Heritage Month: Supporting and Empowering Asian Pacific Islander Desi American (APIDA) Communities as Campuses Reopen
- 4. Strategies to Increase Diverse Alumni Engagement
- 5. Grounded in Research: Strategies to Support the Physical and Mental Health of Black Men
- 6. An Intersectional Approach to Addressing Food Insecurity
- 7. Develop a Race-Based Education Program for Your White Students
- 8. Why Measuring Diversity Matters
- 9. A Tool for Increasing Application and Retention Rates for At-Risk Students
- 10. Strategies to Improve Underrepresented Alumni Engagement
- 11. Career Services: Fostering Meaningful Connections Between Diverse Students and Employers
- 12. Responding to Hate Speech Incidents with Confidence
- 13. Addressing Food Insecurity During COVID-19
- 14. Recruiting and Retaining Faculty and Staff Mentors for Minority Students
- 15. Creating Intentional Programming to Support the Success of Men of Color
- 16. Designing an Incentivized STEM Mentoring Program for Equitable Success
- 17. Connecting with Advisees from Diverse Cultural Backgrounds
- 18. Addressing Food Insecurity in Higher Education: Creating an Integrated & Sustainable Food Pantry
- 19. Reframing Student Activism as a Vehicle for Student Leadership Development
- 20. Managing Student Activism
- 21. Respond to Divisive Current Events in an Inclusive Way
- 22.6 Strategies for Uniting Student Activists and Campus Administrators



Enrollment Management & Marketing Content Summary

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Strategic Enrollment Management

- 1. Growing Your Graduate Footprint: A Conversation for Small College Leaders
- 2. Differentiating Your School for Adult Students
- 3. Recruiting, Retaining, and Supporting International Graduate Students
- 4. Why Measuring Diversity Matters
- Navigating the Graduate Enrollment Landscape Mid-Pandemic
- 6. An Innovative Approach to Strengthening Your International Programs and Partnerships
- 7. Microtargeting to Achieve Enrollment Goals
- 8. Is the International Enrollment Boom a Rising Tide that Lifts All Ships?
- 9. Institutional Collaboration: Shared Enrollment
- 10. What Story Does the Pell Grant Data Tell?
- 11. How Will Colleges Operate in the Fall and What Will Students Pay? A Panel Discussion
- 12. Tuition: Raise it, Lower it, or Stay the Course?
- 13. Key Questions to Produce Effective Data Visualizations
- 14. Leveraging Institutional Aid to Maximize Net Tuition Revenue
- 15. Understanding Enrollment Management Challenges: A Program for Finance Officers
- 16. Keys to Approaching Tuition Resetting at Your Institution
- 17. Graduate Enrollment and Gender: A Changing Landscape
- 18. Reporting to Stakeholders in Times of Enrollment Management Challenges
- 19. Busting Myths Around Your Market Position: Making Data-Informed Decisions
- 20. Predictive Models for Enrollment: A Showcase of Three Examples
- 21. Collaborating Effectively with Academics in Strategic Enrollment Management
- 22. Strategic Enrollment Management for Community Colleges
- 23. Finance and Enrollment Partnerships: Achieving Your Net Tuition Revenue Goals
- 24. Understanding Key Data Trends to Inform Strategic Market Expansion
- 25. Strategic Enrollment Goals: Combining Internal and External Factors
- 26. Creating a Culture of Collaborative and Data-Informed SEM on Campus
- 27. Critical Considerations for Accelerated Degree Programming



Admissions & Recruitment

- Advancing a More Equitable Transfer Agenda: Lessons from the City University of New York
- 2. Growing Your Graduate Footprint: A Conversation for Small College Leaders
- 3. 12 Keys to Making Alumni Interviews in College Admissions Effective
- 4. Leveraging Alumni Interviews in the Admissions Process: A Case Study from the University of Pennsylvania
- 5. Cross-Training Admissions and Financial Aid Staff
- 6. Prior-Prior Year: Preparing Your Institution
- 7. Strengthening Admissions and Financial Aid Partnerships
- 8. Revitalize Your Video Marketing Strategy: A Case Study from Beloit College
- Leveraging Social Media Advertising in Higher Ed Marketing
- 10. Dynamic Recruitment Communications: Planning for an Uncertain Fall
- 11. Inspiring Confidence Through Yield Communications
- 12. Using Video Effectively in Recruitment Marketing
- 13. Tactics to Increase the Visibility of Your Honors Program or College
- 14. Strategies to Engage Parents and Families in the Recruitment Process
- 15. Differentiating Your School for Adult Students
- 16. Communicating Institutional Value to Prospective Students
- 17. Social Media Metrics and ROI for Admissions
- 18. Mobile Web Design for Student Recruitment
- 19. Building Social Media Efforts for International Student Recruitment
- 20. Strengthening Your Institutional Value Proposition
- 21. Social Media in Student Recruitment: Emerging Channels and Metrics
- 22. Getting Started: Using Social Media in Student Recruitment
- 23. International Student Recruitment: Maximizing Your Website Content
- 24. International Student Recruitment: Revamping Your Email Communications
- 25. Strengthening Yield Communications to Prevent Summer Melt
- 26. Selling Your Value to Adult Students
- 27. Creating Brand Awareness in the Adult Student Market
- 28. Prioritizing Marketing Tactics for Adult Student Recruitment
- 29. A Tool for Increasing Application and Retention Rates for At-Risk Students
- 30. Recruiting, Retaining, and Supporting International Graduate Students



- 31. Going Beyond Articulation Agreements: Creating Meaningful Transfer Partnerships
- 32. Transfer Student Success: Cultivating Partnerships Between 2- and 4-Year Institutions
- 33. Comprehensive Transfer Support: A Case Study
- 34. Increasing Student Engagement in Financial Literacy Programming
- 35. Increasing the Feeling of Safety and Security for International Students
- 36. Why Measuring Diversity Matters
- 37. FREE: Navigating the Graduate Enrollment Landscape Mid-Pandemic
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- 39. Microtargeting to Achieve Enrollment Goals
- 40. Is the International Enrollment Boom a Rising Tide that Lifts All Ships?
- 41. Updating Your Admissions Counselor Toolbox
- 42. Using Virtual Events in Recruitment and Yield
- 43. Adapting Recruitment & Yield Strategies in Uncertain Times
- 44. Engaging Campus Partners in Recruitment Activities
- 45. Enhancing Admissions with High School Counselors: A 4-Phase Approach
- 46. Connecting Admissions Counselors More Effectively to Yield Outcomes
- 47. eSports in Higher Education
- 48. Enhance Your Application Process: Strategies to Measure Grit and Non-Cognitive Variables
- 49. Ideas for Academic Leaders to Engage Faculty in Student Recruitment
- 50. Forming International Partnerships to Increase Enrollment
- 51. Innovations in Campus Visit: Two Institutional Case Studies
- 52. Admissions Skill-Building: Core Training for New Counselors
- 53. Managing Your Enrollment Funnel to Optimize Student Recruitment
- 54. Considerations for Working with Commission-Based International Recruitment Agents
- 55. Proactive Strategies for Controlling Admissions Turnover
- 56. Measuring and Improving Admissions Team Performance
- 57. Improving Your Campus Visit Experience
- 58. Private Universities: Building Pathways with Community Colleges
- 59. Improving Your Admissions Ambassador Program for Better Campus Visits



- 60. Improving Transfer with Interstate Passport: A Project Every Institution Should Know About
- 61. Test-Optional Admission: A Case Study from the University of Denver
- 62. Taking Large-Scale Recruitment Events Online

Marketing & Communications

- 1. Inclusive Communication: A Training for Higher Ed Leaders
- 2. Revitalize Your Video Marketing Strategy: A Case Study from Beloit College
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- 57. Improving Social Media Content Curation with Student Ambassadors and Hashtag Campaigns
- 58. Connecting Market Research to Strategy in Higher Ed: Using Market Research to Inform Strategy
- 59. Taking Large-Scale Recruitment Events Online

Enrollment Services

- Advancing a More Equitable Transfer Agenda: Lessons from the City University of New York
- Foundations of Customer Service Video Course
- 3. Cross-Training Admissions and Financial Aid Staff
- 4. Prior-Prior Year: Preparing Your Institution
- 5. Strengthening Admissions and Financial Aid Partnerships
- 6. Translating Experiential Learning into College Credit with Prior Learning Assessment
- 7. Centralizing the Scholarship Administration Process
- 8. Bringing One-Stop Services to Students Across Campus
- 9. Communicating Financial Aid and Affordability to Admitted Students
- 10. Assessing Incoming Student Readiness for Online Learning
- 11. Disability Services: Accommodating Student Veterans
- 12. Avoiding FERPA Pitfalls in the Financial Aid Office
- 13. FERPA: When to Involve Legal Counsel and Leadership
- 14. FERPA Regulation Basics
- 15. FERPA Policy and Procedure Audit
- 16. Complying with Section 702 of the Choice Act
- 17. FERPA Hot Topics: Big Challenges Solved
- 18. FERPA Lessons and Quizzes
- 19. FERPA Checklist: What Can Never Be Shared
- 20. Building a University Service Culture: Case Study from Laurentian University
- 21. Strategic Financial Aid Allocation for Retention
- 22. Gaining Institutional Buy-In for a Streamlined Transfer Credit Evaluation Process
- 23. What Story Does the Pell Grant Data Tell?
- 24. FERPA for Faculty



- 25. Tools for Better Customer Service
- 26. Physical Space Considerations for One-Stop Centers
- 27. Improve Adult Student Success with Superior Customer Service
- 28. Offering Credit for Prior Learning Assessment
- 29. Online One-Stop: Improving Efficiency and Quality of Service
- 30. Developing and Implementing Your Customer Service Vision
- 31. Customer Service Training for Financial Aid Staff
- 32. Auditing and Improving Customer Service on Your Campus
- 33. Showing Care, Community, and Service Excellence on Campus During a Pandemic



Faculty Success Content Summary

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Teaching

- 1. Using Thinking Aloud Strategies to Create Equity in Distance Learning
- 2. Faculty Voice: Strategies to Improve Your Online Course Communication
- 3. FLIPping the Script on Course Design: Integrating UDL and Student Centeredness into the Course Design Table
- 4. Psychological Safety in the Classroom
- 5. Removing Barriers to Student Learning: Inclusive Syllabi and Assignments
- Addressing Conflicts Related to Bias, Privilege, and Identity in the STEM Classroom
- 7. Leading and Structuring an Inclusive Pedagogy Initiative: A Case Study from Illinois State University
- 8. Enhancing Medical Education Curriculum to Mitigate Healthcare Disparities: A Case Study
- 9. Teaching Oral History as a Response to Collective Trauma
- 10. Teaching a People-First Language Approach
- 11. Foster Inclusion in the Classroom Through Formative Assessment
- 12. Creating Agile Courses for an Uncertain Year
- 13. Teaching Your Service Learning Course Online
- 14. Understanding and Interrupting Privileged Classroom Practices
- 15. Anti-Oppressive Practices in Clinical Education
- 16. An Intersectional Approach to Supporting Neurodiverse Learners Online
- 17. Creating Agile Courses for an Uncertain Fall
- 18. How MIT Plans to Develop Scalable, Differentiated Instruction
- 19. How Jackson State University is Improving STEM for All Students
- 20. Gateway Math: A Close Look at Miami Dade College's Approach
- 21. From STEM Pathways to STEM Highways
- 22. Courses with No Syllabi: A Unique Instructional Model at LDS Business College
- 23. Level Up! What Faculty Need to Know About Digital Badges
- 24. Creating Digital Badges to Incentivize Participation in Faculty Development
- 25. Strategically Integrating Experiential Learning Into the Curriculum
- 26. Curricular Efficiency: Improving Academic Success and Degree Completion
- 27. Assessing the Quality of Your General Education Program
- 28.8 Steps to Implementing Open Educational Resources



- 29.4 Ways Academic Deans Can Make the Core Curriculum More Effective
- 30. Practicing Culturally Relevant Pedagogy in Higher Education
- 31. Evaluating Online Faculty
- 32. Making Your Online Courses More Experiential
- 33. Finding and Maintaining Industry Partnerships for Experiential Learning and Innovation Initiatives
- 34. Using Experiential Learning to Link Classroom Content to Real Life Situations
- 35. Quality ePortfolios: Essentials for Experiential Learning Programs
- 36.7 Strategies for Integrating Student Blogging into ePortfolios
- 37. Build Critical Thinking through Project-Based Learning
- 38. FERPA for Faculty
- 39. Key Considerations for Virtual Reality (VR) Implementations for Student Learning
- 40. Inclusive Pedagogy in Higher Education: A Mindset and Continual Practice
- 41. Supporting Neurodiversity in the Classroom
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- 46. Making Your Online Course Accessible to All Learners
- 47. Adjunct Faculty: A Department Chair's Guide to Orienting New Instructors
- 48. New Learning Spaces: Support Faculty for Improved Learning
- 49. Integrating Academic and Co-Curricular Resilience Programs on Your Campus
- 50. Principles for Effective Online Teaching
- 51. Building Inclusive Pedagogy Online
- 52.9 Formative Assessment Techniques for Online Courses
- 53. Incorporating Virtual Labs and Lab Kits in Your Courses
- 54. Strategies to Create More Engaging Online Courses
- 55. Strategies to Effectively Engage Students in Online Learning: A Discussion of Best Practices
- 56. Supporting Faculty Transitions to Teaching Online: A Discussion for Academic Leaders
- 57. Online Teaching Effectiveness



- 58. Train Your Faculty to be Better Online Instructors
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- 73. Title IX: Four Essentials for Faculty
- 74. Can Flipped Classrooms Transform STEM Courses?
- 75. Ensuring Quality in Online Instruction
- 76. Using Peer Mentorship to Support Online Faculty
- 77. Faculty Checklist: Steps to Respond to Classroom Incivility
- 78. Supporting Neurodiverse and Accessible Learning Outside of the Classroom
- 79. Implement Teaching Strategies that Engage Generation Z
- 80. Engaging Students Through Creativity in Instruction
- 81. How to Encourage Academic Grit and a Growth Mindset in Your Students
- 82. Integrating Information Literacy in First Year Student Programs
- 83. Training Faculty: Helping International Students Properly Cite Sources
- 84. Understanding the Essentials of Direct Assessment
- 85. Three Solutions for Impacting STEM Retention
- 86. Coaching Students to Build an Entrepreneurial and Innovative Mindset
- 87.AMP UP: A Study of New Approaches to Math Remediation at Bergen Community College
- 88. Critical Considerations for Accelerated Degree Programming
- 89. A Simple Way to Make Your Classes More Interactive



- 90. Open Educational Resources: Benefits, Challenges, and Strategies for Implementation
- 91.10 Tips for Creating Lecture Capture
- 92. Teaching with Twitter
- 93. Gamification: Practical Strategies for Your Course
- 94. Designing Your Course for Active Team-Based Learning

Research

- On-Demand Virtual Writing Café
- 2. Time Management for Scholarly Writing
- Simplifying the NSF Grant Proposal Process and Setting Yourself up for Success
- 4. Increasing Scholarly Productivity by Leading with Your Voice
- 5. Developing Corporate Partnerships for Undergraduate Research and Design Projects
- 6. Scholarly Productivity and the COVID-19 Pandemic: Cultivating Community in a Remote Writing Group
- Declined Grant Proposals: Analyze Reviews and Create a Plan for Resubmission
- 8. Navigating Interdisciplinary Research: A Guide for College and University Administrators
- 9. How to Manage Stress as a Faculty Member During Uncertain Times
- 10. Developing a Consistent and Productive Writing Practice
- 11. Engaging Faculty to Improve Corporate Relations
- 12. Partner with Faculty to Maximize Private Funding Opportunities
- 13. Using a Council to Establish a Holistic Corporate Engagement Strategy
- 14. Returning to Research: Preparing Your Transition from Chair to Faculty
- 15. Creating a Sense of Community with Graduate Students
- 16. Creating Support Structures to Help Grads Develop a Professional Identity
- 17. Graduate Enrollment and Gender: A Changing Landscape
- 18. Networking Fundamentals for Research Development Professionals
- 19. Fostering the Scholarship of Teaching and Learning through Faculty Learning Communities
- 20. Improving Efficiency for Grant Support Systems



- 21.5 Key Skills to Facilitate Interdisciplinary Team Research
- 22. Decisions to Make with Your Interdisciplinary Research Team Before a Project
- 23. Building Bridges: Using Different Levels of Seed Funding to Accelerate Interdisciplinary Research
- 24. Strategies to Engage Faculty in Research Growth
- 25. Growing Research Collaboration Through External University Partnerships
- 26. Working at the University-Industry Interface: Effective Strategies for Active Researchers
- 27. Strategies for Increasing Resilience and Grit in Research Faculty
- 28. Tracking Spending to Minimize Research Grant Audit Risk

Career Advancement

- 1. Overcoming Microaggressions as a Faculty Member
- The Narrative Arc: Mapping Your Tenure, Promotion, or Reappointment Statement
- 3. Increasing Scholarly Productivity by Leading with Your Voice
- 4. Five Guideposts for Successfully Navigating the Tenure Process
- 5. Managing Faculty Stress and Burnout: A Conversation for Faculty Affairs and Academic Leaders
- 6. A Comprehensive Approach to Faculty Orientation
- 7. Three Coaching Skills for Leaders and Mentors in Academic Medicine
- 8. The Key Components of Emotional Intelligence for Academic Teams
- 9. Departmental Budget Training for Faculty
- 10. Practicing Culturally Relevant Pedagogy in Higher Education
- 11.A Comprehensive Approach to Faculty Orientation
- 12. Improving Faculty Mentorship
- 13. Preparing Faculty for Academic Leadership
- 14. Supporting Mid-Career Faculty
- 15. How to Manage Stress as a Faculty Member During Uncertain Times
- 16. Evaluating Online Faculty
- 17. Developing a Consistent and Productive Writing Practice



Institutional & Academic Planning Content Summary

Membership gives you access to:

Live & Recorded Virtual Trainings

Average length: 2 to 3 hours

Our virtual trainings provide a dynamic, interactive, and high-touch online learning experience and cover responsive topics and emerging trends within higher education to help you thrive in today's fast-changing environment.

Live & Recorded Webcasts

Average length: 60 minutes

Our presentation-style live and recorded webcasts feature industry experts, best practices, and supplemental resources. Attend the live session or view the recording on your own time.

On-Demand Learning

Average length: 20 minutes

Members get unlimited access to engaging and instructional on-demand resources, such as articles, research reports, video courses, tools, templates, job aids, and case studies. Immerse your team in rich and engaging online content, ideal for keeping up the momentum with professional development while teams are working in new and different ways.

Virtual Conferences

Average length: 1 to 3 days, 4 to 5 hours / day

Our virtual conferences are designed to provide a robust and dynamic learning experience. We leverage active learning environments and online spaces where you can explore ideas, get inspired by what your peers are doing, and understand the range of possibilities around a certain topic. You will leave these sessions with practical solutions that you can implement right away.

*Content in this list is either free or discounted with membership.

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Finance & Administration

- 1. Practical Data Governance in Higher Education
- 2. Land Acknowledgement as an Equity Practice in Higher Education
- 3. Reopening Campus: Building Student Community Amid COVID Restrictions
- 4. Balancing Short-Term Realities with Long-Term Opportunities: Higher Ed Leadership in a Post-COVID Era
- 5. How Community Colleges Are Pivoting This Fall to Meet the Needs of Students
- 6. Reopening Campus: Re-Entry Testing and Vaccinations
- 7. Measuring Academic Program Cost and Demand to Improve Resource Allocation
- 8. Implementing Shared Services at Your Institution
- 9. Key Considerations for Designing Student-Focused Innovation Spaces
- 10. Planning a Teaching and Learning Space for Virtual and Augmented Reality
- 11. Key Considerations for Designing Student-Focused Innovation Spaces
- 12. Helping Students Tackle Complex Problems: An Educational Model at James Madison University
- 13. The \$10,000-a-Year Bachelor's Degree That Works
- 14. Handling Institutional or Program Teach-Outs with Dignity
- 15. Academic and Financial Partnerships: Creating an Engagement Plan for Budget Implementation
- 16. Driving New Revenue on Your Campus: A Brainstorming Session for Higher Ed Leaders
- 17. Pivoting Forward: The Current Financial Picture in Higher Ed
- 18. How Activity Based Costing Analysis Can Be Used to Test-Drive Future Scenarios
- 19. Innovation Forum for Leaders of Community Colleges
- 20. Centralizing the Scholarship Administration Process
- 21. Bringing One-Stop Services to Students Across Campus
- 22. Incentivizing Faculty and Staff Retirement
- 23. Negotiating Successful Adjunct Union Collective Bargaining Agreements
- 24. Performance Review Questionnaire
- 25. Transforming Your Institution through Lean Higher Education



- 26. Navigating Mergers and Strategic Partnerships: A Guide for Senior Higher Ed Leaders
- 27. Are You Looking for a New Way to Evaluate Projects?
- 28. How Strategic Planning Can Bridge the Divide Between Athletics and Academics
- 29. How Ready Are You to Implement Your Strategic Plan?
- 30.11 Keys to Implementing Your Strategic Plan
- 31. The Six Dimensions of Implementing Strategic Plans
- 32. The Strategic Planning Implementation Clinic
- 33. What Does Collaborative Strategic Planning Actually Look Like? An Informal Case Study
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- 35. Making the Business Case for Active Learning Spaces
- 36. Integrating Large-Scale Digital Displays in Academic Libraries On Demand
- 37. Key Considerations for Learning Commons Design
- 38. Collecting User Data to Improve Your Learning Commons
- 39. Private Business Use Compliance in Higher Education
- 40.4 Steps to Ensure Electronic and Information Technology Accessibility
- 41. COVID-19: Mitigating Risk and Liability for a Fall Reopening
- 42. How Will Colleges Operate in the Fall and What Will Students Pay? A Panel Discussion
- 43. Tuition: Raise it, Lower it, or Stay the Course?
- 44. Key Questions to Produce Effective Data Visualizations
- 45. Leveraging Institutional Aid to Maximize Net Tuition Revenue
- 46. Understanding Enrollment Management Challenges: A Program for Finance Officers
- 47. Keys to Approaching Tuition Resetting at Your Institution
- 48. Creating Financial Expectations in the Housing RFP Process
- 49. Key Considerations for Virtual Reality (VR) Implementations for Student Learning
- 50. Navigating Employee Considerations for Reopening in the Fall
- 51. Implementing Furloughs Thoughtfully: Creating a Strategy for Difficult Decisions



- 52. Athletic Department Strategic Planning: The Power of Defining Objectives, Not Just Tactics
- 53. Accurately Calculate and Interpret the CFI
- 54. Decision-Making Possibilities with Activity-Based Costing
- 55. Preparing for Tax Reform in Higher Education
- 56. Engaging Your Campus Community in the Budgeting Process
- 57. Strategies for Gaining Buy-In Around Redesigning Faculty Office Space
- 58. Meeting Campus Growth Needs by Leasing Off-Campus Space from Private Partners
- 59. Moving to a Strategic Sourcing Model
- 60. Developing and Maintaining a Strategic Space Database
- 61. Minimize the Fallout from Cyber Attacks
- 62. Trends in Higher Education Performance-Based Funding
- 63. Establishing a Cash Flow Forecasting Model for Your Institution
- 64. Preparing Your Institution for Shared Services Implementation
- 65. Structuring Successful Outsourcing Contracts for Campus Services
- 66. Shared Services: Assessing Your Readiness
- 67. Moving to a Responsibility Center Management Budgeting Model
- 68. Making More Informed Space Decisions from Your Existing Reports and Data
- 69. Financial Ratios: Strategic Assessment and Communication of Your Institutional Health
- 70. Key Decisions for Decentralized Budgeting Implementation
- 71. Preparing for a University-Wide Activity-Based Costing Model
- 72. Deferred Maintenance: Reducing Your Backlog
- 73. Improving Capital Project Prioritization at Your Institution
- 74. Foundations of Auditing Endowed Funds

Academic Program Planning

- 1. Measuring Academic Program Cost and Demand to Improve Resource Allocation
- 2. How to Use an Inclusive ROI Approach for Program Prioritization
- 3. The Future of Academic Program Evaluation: Data, Process, and Prediction
- 4. How Community Colleges Are Pivoting This Fall to Meet the Needs of Students



- 5. Growing and Shaping Your Academic Program Portfolio in a Post-COVID Era
- 6. Creating Agile Courses for an Uncertain Year
- 7. Deans Summit: Maintaining Strategic Focus Through Financial Challenges
- 8. How MIT Plans to Develop Scalable, Differentiated Instruction
- 9. Selecting Badges to Advance Your Institution's Goals
- 10. Managing Relationships with Partners in Non-Traditional Badge Development
- 11. Launching a Successful Competency-Based Education Program
- 12. How Marietta College Integrated Entrepreneurial Thinking Throughout the Curriculum
- 13. Collaborating Effectively with Industry in Competency-Based Education
- 14. The \$10,000-a-Year Bachelor's Degree That Works
- 15. Helping Students Tackle Complex Problems: An Educational Model at James Madison University
- 16. Departmental Budget Training for Faculty
- 17. Translating Experiential Learning into College Credit with Prior Learning Assessment
- 18. Strategically Integrating Experiential Learning Into the Curriculum
- 19. The Challenges of Creating and Running an Interdisciplinary Curriculum
- 20. How to Integrate Career Readiness into Curricula with Digital Badging
- 21. Building a Custom Corporate Training Program
- 22. Handling Institutional or Program Teach-Outs with Dignity
- 23. Academic and Financial Partnerships: Creating an Engagement Plan for Budget Implementation
- 24. Driving New Revenue on Your Campus: A Brainstorming Session for Higher Ed Leaders
- 25. Pivoting Forward: The Current Financial Picture in Higher Ed
- 26. How Activity Based Costing Analysis Can Be Used To Test-Drive Future Scenarios
- 27. Innovation Forum for Leaders of Community Colleges
- 28. Academic Restructuring: Creating New Growth Opportunities (Webcast 2 Only)
- 29. Academic Restructuring: Critical Insights and Lessons Learned



- 30. Using Academic Program Cost Analysis to Improve the Efficiency of Your Department
- 31. Building a More Strategic Budget for Your Academic Department
- 32. Collecting Data to Inform Decision-Making Around Remote Learning
- 33.5 Considerations for Developing and Growing Online Programs
- 34. Building an Institutional Framework for MOOC Programs
- 35. Developing Vendor Partnerships for Online Programs
- 36. Navigating Interdisciplinary Research: A Guide for College and University Administrators
- 37. Curricular Efficiency: Improving Academic Success and Degree Completion
- 38. Adjusting Academic Policies Because of COVID-19: A Discussion Space
- 39. Measuring the Costs of Developmental Education
- 40. Institutional Collaboration: Shared Enrollment
- 41. Assessing the Quality of Your General Education Program
- 42.8 Steps to Implementing Open Educational Resources
- 43.4 Ways Academic Deans Can Make the Core Curriculum More Effective
- 44. Reallocating Resources Across Academic Programs
- 45. Making Data-Informed Academic Program Decisions
- 46. Strategies for Effective and Actionable Academic Program Reviews
- 47. Academic Program Management: Making Data-Informed Decisions
- 48. Strengthening and Aligning Academic Programs When Time is of the Essence
- 49. Strategies for Effective and Actionable Academic Program Reviews University of Denver
- 50. Operationalizing and Sustaining New Academic Programs
- 51. Measuring Academic Program Cost and Demand
- 52. Ideas from the For-Profit Sector on Making Your Program More Competitive
- 53. Financial Modeling for New Academic Programs
- 54. Feasibility Checklist: The Science of Bringing New Academic Programs to Life
- 55. Strategies for Developing Workforce-Aligned Learning

Academic Innovation

- 1. Creating Agile Courses for an Uncertain Year
- 2. Growing and Shaping Your Academic Program Portfolio in a Post-COVID Era
- 3. How MIT Plans to Develop Scalable, Differentiated Instruction



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- 10. Helping Students Tackle Complex Problems: An Educational Model at James **Madison University**
- 11. Improving Transfer with Interstate Passport: A Project Every Institution Should Know About
- 12. Leveraging a Donor Network to Fund Innovation: Lessons Learned from the Success of the Jefferson Trust
- 13. How Jackson State University is Improving STEM for All Students
- 14. Gateway Math: A Close Look at Miami Dade College's Approach
- 15. From STEM Pathways to STEM Highways
- 16. The Future of Work and the Academy
- 17. Key Considerations for Designing Student-Focused Innovation Spaces
- 18. Planning a Teaching and Learning Space for Virtual and Augmented Reality
- 19. Key Considerations for Designing Student-Focused Innovation Spaces
- 20. The Road to Adaptive Learning: Improving Comprehension, Easing Faculty Burden
- 21. A Close Look at Rio Salado College's Approach to Boosting Success for At-Risk Online Students
- 22. Courses with No Syllabi: A Unique Instructional Model at LDS Business College
- 23. Level Up! What Faculty Need to Know About Digital Badges
- 24. Creating Digital Badges to Incentivize Participation in Faculty Development
- 25. Managing Mobile Devices: BYOD and Loaner Devices
- 26. Selecting a Learning Management System
- 27. Leading a Successful Esports Program in Higher Education
- 28. Strategies for Developing Workforce-Aligned Learning



Online Education

- 1. An Intersectional Approach to Supporting Neurodiverse Learners Online
- 2. Faculty Voice: Strategies to Improve Your Online Course Communication
- 3. Using Thinking Aloud Strategies to Create Equity in Distance Learning
- FLIPping the Script on Course Design: Integrating UDL and Student Centeredness into the Course Design Table
- 5. How MIT Plans to Develop Scalable, Differentiated Instruction
- 6. The Road to Adaptive Learning: Improving Comprehension, Easing Faculty Burden
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- 41. Building Digital Communities in Co-Curricular Spaces
- 42. Three Ways to Engage Online Students Outside the Virtual Classroom
- 43. Engaging and Retaining Online Students
- 44. Writing Centers: Responding to Student Writing in the Online Environment
- 45. Translating Your Student Development Services for Online Students
- 46. Checklist: Taking Support for Online Students to the Next Level
- 47. How Wake Technical is Taking a High-Tech, High-Touch Approach to Supporting At-Risk Students

Learning Spaces

- 1. Key Considerations for Designing Student-Focused Innovation Spaces
- 2. STEM Institute for Student Success and Retention
- 3. Space Matters: Designing STEM Learning Environments that Foster Inclusion and Student Success
- 4. Planning a Teaching and Learning Space for Virtual and Augmented Reality
- 5. Key Considerations for Designing Student-Focused Innovation Spaces
- 6. Reopening Library Operations: A Dialogue on Planning and Implementation
- 7. Making the Business Case for Active Learning Spaces
- 8. Integrating Large-Scale Digital Displays in Academic Libraries On Demand
- 9. Key Considerations for Learning Commons Design
- 10. Collecting User Data to Improve Your Learning Commons



- 11. New Learning Spaces: Support Faculty for Improved Learning
- 12. Reopening Libraries: A Dialogue on Supporting Staff and Users
- 13. Responsive General Collection Management: Integrating Stakeholder Input
- 14. Integrated Planning Process and Tools for a Flexible Learning Space Initiative
- 15. The Reopened Academic Library: Strategies for the Support and Safety of Students and Staff



Leadership Content Summary

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Leading Self

- 1. Transitioning Into a New Senior Leadership Role Online Bootcamp
- What Becoming a Parent Taught Me About Assuming Leadership in a Time of Crisis
- 3. Future-Proof Your Leadership: Translating Complexity into Productivity
- 4. Chief Diversity Officer Roundtable: A Cohort-Based Series for Diversity Leaders
- 5. Building Equity into Your Leadership Practice
- 6. Networking skills for Women Leaders
- 7. Friday Forum: Conversations with Coaches
- 8. Leading as a Man of Color in Higher Education
- 9. Understanding Tension: Conflict Management Strategies
- 10. Mapping Your Career Path in Higher Education
- 11. Leading in Times of Uncertainty and Change: Navigating 5 Common Leadership Tensions
- 12. Principles for Leading at any Level in Higher Education
- 13. Planning for a Successful Interim Leadership Role
- 14. Inclusive Leadership: Understand Your Intersecting Identities to Better Serve Others
- 15. Growing Your Leadership and Influence as an LGBTQ Professional
- 16. Showing Vulnerability as a Leader
- 17. The Key Components of Emotional Intelligence for Academic Teams
- 18. Identifying and Mitigating Imposter Syndrome
- 19. Principles for Leadership in Higher Education
- 20. Six Months In: Leadership Lessons Gleaned from the COVID Crisis
- 21. Strategies for Leading Short-Term Initiatives on Your Campus
- 22. Time Management: Focusing on Your Priorities and Purpose
- 23. Tools for Reflecting on Professional Development
- 24. Are You A Reluctant Leader?
- 25. Meetings Success Kit
- 26. Lead More Courageous Conversations to Foster Diversity and Difference
- 27. The Fundamentals of Leadership: An Immersive Experience
- 28. Leading Through a Crisis
- 29. Leveraging Your Strengths as a Leader



- 30. Video Series: Micromanagement in Higher Education
- 31. Leveraging Your Strengths as a Leader
- 32. Cultivating Your Unique Leadership Skills in this New Environment
- 33. Managing Up: Using Common Goals to Align Mission, Vision, Values, and Priorities
- 34. Would You Benefit from an Executive Coach?
- 35. Executive Coaching
- 36. Understanding and Addressing Microaggressions
- 37. Upgrading Your Self-Care During the COVID Crisis
- 38. Succeeding as a Disruptive Innovator: Stories from a Former College President
- 39. Advance Your Career with a Personal Board of Directors
- 40. Increasing Emotional Intelligence by Identifying Your Triggers
- 41. Defining Your Role as Chief of Staff
- 42.3 Ways to Improve Your Decision-Making
- 43.5 Ways to Learn from Failure
- 44.10 Strategies to Foster More Creative Problem-Solving
- 45. Time Management: A Disciplined Approach to Priority-Setting
- 46.10 Powerful Strategies to Beat Procrastination
- 47. The Five Levels of Decision Making Tool
- 48. How to Make Courageous Decisions
- 49. Accelerate Your Professional Growth: A Forum for Chiefs of Staff
- 50. Preventing Leadership Derailment in Higher Education
- 51. Building Leadership Resilience in Higher Education
- 52. Avoiding the Seduction of the Leader Syndrome
- 53. Three Factors of Healthy Leadership in Higher Education
- 54.10 Mistakes New Presidents Often Make
- 55. Building Resilience During and After the Pandemic
- 56. Advocating for Yourself in Personal and Professional Relationships
- 57. Cultivating a Professional and Engaging Persona on Your Video Calls
- 58. Engaging in Empathy: Balance the Emotional Demands



Leading Others

- Supervising Intergenerational Teams: A Training for Higher Education Leaders
- 2. What Becoming a Parent Taught Me About Assuming Leadership in a Time of Crisis
- Chief Diversity Officer Roundtable: A Cohort-Based Series for Diversity Leaders
- 4. Developing Your Skills as a Leader or Manager: A Bootcamp for Mid-Level Leaders
- 5. Fostering Mutual Goodwill Across Your Team: A Step Beyond Servant Leadership
- 6. Build a Team Culture that Embraces Conflict as Productive and Positive
- 7. Distributed Leadership: Building Trust and Community
- 8. The Fundamentals of Leadership: A Bootcamp for New or Aspiring Leaders in Higher Ed
- 9. Principles for Leading at any Level in Higher Education
- 10. Inclusive Communication: A Training for Higher Ed Leaders
- 11. Transitioning Into a New Senior Leadership Role Online Bootcamp
- 12. Developing Your Skills as a Manager: A Bootcamp for Leaders
- 13. Showing Vulnerability as a Leader
- 14. Fostering Curiosity as a Creative Leader
- 15. The Key Components of Emotional Intelligence for Academic Teams
- 16. Principles for Leadership in Higher Education
- 17. Three Essential Behaviors of a Servant Leader
- 18. Strategies for Leading Short-Term Initiatives on Your Campus
- 19. Integrating Inclusivity into Your Leadership Philosophy
- 20. The Inclusive Leader's Approach to Accountability
- 21. Cultivating Creativity by Building Trust Within Your Team
- 22. Designing Creative Solutions for Your Toughest Challenges
- 23. Recruiting and Retaining a Talented Advancement Team
- 24. Performance Review Questionnaire
- 25. Facilitating Culturally Inclusive Meetings
- 26. Influencing Without Authority
- 27. Meetings Success Kit



- 28. Group Activity Designs
- 29. Participant Roles for Small Group Activities
- 30. Managing Up, Down, and Across
- 31. Essential Leadership Roles and Actions for Crisis Management
- 32. Developing Rigor in Your Fundraising Team
- 33. Lead More Courageous Conversations to Foster Diversity and Difference
- 34. Leading Through Bias Incidents on Campus
- 35. Communication Strategies to Confront Toxicity in the Workplace
- 36. Building Resilience with Your Team During Uncertain Times
- 37. Managing a Remote Team: How to Motivate, Maintain Morale, and Ensure Accountability
- 38. Find the Right Solution for Employee Performance Gaps
- 39. The Fundamentals of Leadership: An Immersive Experience
- 40. Leading Through a Crisis
- 41. Identify and Actualize Your Team Values to Increase Trust and Engagement
- 42. Managing Difficult Colleagues
- 43. Discover Your Role and Impact in Creating Team Engagement
- 44. Fostering Psychological Safety in Your Team
- 45. Leaders as Coaches: Improving Employee and Team Performance
- 46.6 Powerful Ideas for Building a First-Class Team on Campus
- 47.6 Destructive Myths About Teams in Higher Education
- 48. Leadership Learning Plan- Supervision in Higher Education
- 49. Leveraging Your Strengths as a Leader
- 50. Evaluating the Strengths and Weaknesses of Your Team
- 51. Learning to Lead Through Conflict
- 52. Video Series: Micromanagement in Higher Education
- 53. Leveraging Your Strengths as a Leader
- 54. Effective Supervision in Higher Education
- 55. Leading Effective Virtual Meetings
- 56. The Art and Practice of Giving and Receiving Feedback
- 57. Coaching in Supervision
- 58. Conflict Management for Institutional Leaders
- 59. Motivating and Leading Across Generations
- 60. The 10 Differentiators of Exceptional Teams in Higher Education



- 61. Managing Conflict
- 62. Cultivating Your Unique Leadership Skills in this New Environment
- 63. Managing Up: Using Common Goals to Align Mission, Vision, Values, and Priorities
- 64. Creating Equitable and Inclusive Meetings
- 65. Peer to Manager: Navigating Your Transition into Leadership

Leading the Institution

- Fundamentals for Chiefs of Staff: Understanding Your Role and Ensuring Success from the Start
- 2. Chief Diversity Officer Roundtable: A Cohort-Based Series for Diversity Leaders
- 3. Fundraising for Presidents: An Online Bootcamp
- 4. Building and Maintaining External Relationships as Chief of Staff
- 5. Balancing Short-Term Realities with Long-Term Opportunities: Higher Ed Leadership in a Post-COVID Era
- How Community Colleges Are Pivoting This Fall to Meet the Needs of Students
- 7. Common Challenges and Solutions for Chiefs of Staff in Higher Ed
- 8. Institute for Experienced Chiefs of Staff: Improving Your Processes, Communications, and Relationships
- 9. Transitioning Into a New Senior Leadership Role Online Bootcamp
- 10. Centralized and Integrated Leadership Development: A Model from Columbus State University
- 11. The Future of Work and the Academy
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- 13. Beating Turnover in Higher Ed
- 14. Transforming Your Institution through Lean Higher Education
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- 16. Are You Looking for a New Way to Evaluate Projects?
- 17. How Strategic Planning Can Bridge the Divide Between Athletics and Academics



- 18. How Ready Are You to Implement Your Strategic Plan?
- 19.11 Keys to Implementing Your Strategic Plan
- 20. The Six Dimensions of Implementing Strategic Plans
- 21. The Strategic Planning Implementation Clinic
- 22. What Does Collaborative Strategic Planning Actually Look Like? An Informal Case Study
- 23. Essential Leadership Roles and Actions for Crisis Management
- 24. Leading Through Bias Incidents on Campus
- 25. Managing and Supporting an Aging Workforce
- 26. Navigating Senior Leadership Transitions in Higher Education
- 27. Fail Fast and Fail Forward: How Agile Planning Can Move You Forward During Chaos
- 28. Leading Through Change in Higher Education
- 29. FREE WEBCAST The Future of Higher Education
- 30. The 4 Stages of Change
- 31. The Future of Higher Education: Fall or Thrive?
- 32. Your First Month as a New Chief of Staff: How to Get It Right from the Start
- 33.A Process-Oriented Approach to Working with Your Board and President as Chief of Staff
- 34. Managing Presidential Transitions as Chief of Staff
- 35. The Higher Education Business Model is Broken, But We Can't Lose Sight of Why We Broke It, and Who We Needed to Break It For

Leadership Pipeline

- 1. Considering a Chief of Staff Role: What You Need to Know
- 2. Elevate your Leadership Development Program: A Train the Trainer Bootcamp
- 3. Creating a More Just and Equitable Hiring Process for Higher Ed Staff
- 4. Navigating a virtual provost search during the pandemic
- 5. Strategies for Successfully Supporting an Interim Leader
- 6. Transitioning Into a New Senior Leadership Role Online Bootcamp
- 7. Growing Your Leadership and Influence as an LGBTQ Professional
- 8. Overcoming the Effects of White Privilege for More Equitable Search Processes



- 9. Beating Turnover in Higher Ed
- 10. Recruiting and Retaining a Talented Advancement Team
- 11. Recruiting, Hiring, and Retaining Diverse Faculty
- 12. Recruiting for Diversity: A Training for Academic Search Committees
- 13. Diverse Hiring in Higher Education: Resources for Search Committees
- 14. Incentivizing Faculty and Staff Retirement
- 15. Rethink Your Presidential Search Process
- 16. Tools for Reflecting on Professional Development
- 17. Build the Capacity of Your Institution's Leaders
- 18. Are You A Reluctant Leader?



Student Success Content Summary

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Retention & Time to Degree

- Advancing a More Equitable Transfer Agenda: Lessons from the City University
 of New York
- Developing Social Justice Training for Student Staff: One Administrator's Experience
- 3. STEM Institute for Student Success and Retention
- 4. Space Matters: Designing STEM Learning Environments that Foster Inclusion and Student Success
- 5. Grounded in Research: Strategies to Support the Physical and Mental Health of Black Men
- 6. Working with Institutional Data for Student Retention
- 7. Strengthen Student Community Building in Digital Spaces
- 8. Teaching Your Service Learning Course Online
- 9. Fostering Student Belonging to Support Retention Despite the Global Pandemic
- 10. Improving Transfer with Interstate Passport: A Project Every Institution Should Know About
- 11. From STEM Pathways to STEM Highways
- 12. The Road to Adaptive Learning: Improving Comprehension, Easing Faculty Burden
- 13. A Close Look at Rio Salado College's Approach to Boosting Success for At-Risk Online Students
- 14. Courses with No Syllabi: A Unique Instructional Model at LDS Business College
- 15. Strategically Integrating Experiential Learning Into the Curriculum
- 16. Curricular Efficiency: Improving Academic Success and Degree Completion
- 17. Adjusting Academic Policies Because of COVID-19: A Discussion Space
- 18. Measuring the Costs of Developmental Education
- 19. A Tool for Increasing Application and Retention Rates for At-Risk Students
- 20. Recruiting, Retaining, and Supporting International Graduate Students
- 21. Going Beyond Articulation Agreements: Creating Meaningful Transfer Partnerships
- 22. Transfer Student Success: Cultivating Partnerships Between 2- and 4-Year Institutions
- 23. Comprehensive Transfer Support: A Case Study
- 24. Increasing Student Engagement in Financial Literacy Programming
- 25. Integrating Effective Mentorship into Campus Culture: A Success Story



- 26. Making Your Online Courses More Experiential
- 27. Scaling Experiential Learning Across Campus
- 28. Integrating Career Development into Study Abroad Experiences
- 29. Integrate Academic and Career Resources to Improve Student Success
- 30. Integrating Career and Advising Services
- 31. Career Services Skill Building: Supporting International Students
- 32. Assessing Incoming Student Readiness for Online Learning
- 33. Building a University Service Culture: Case Study from Laurentian University
- 34. Strategic Financial Aid Allocation for Retention
- 35. Gaining Institutional Buy-In for a Streamlined Transfer Credit Evaluation Process
- 36. Disability Services: Accommodating Student Veterans
- 37. Integrating Academic and Co-Curricular Resilience Programs on Your Campus
- 38. Ensuring Quality in Online Instruction
- 39. Using Peer Mentorship to Support Online Faculty
- 40. Three Ways to Engage Online Students Outside the Virtual Classroom
- 41. Engaging and Retaining Online Students
- 42. Writing Centers: Responding to Student Writing in the Online Environment
- 43. Translating Your Student Development Services for Online Students
- 44. Checklist: Taking Support for Online Students to the Next Level
- 45. How Wake Technical is Taking a High-Tech, High-Touch Approach to Supporting At-Risk Students
- 46. Creating a Sense of Community with Graduate Students
- 47. Creating Support Structures to Help Grads Develop a Professional Identity
- 48. Addressing Food Insecurity During COVID-19
- 49. Recruiting and Retaining Faculty and Staff Mentors for Minority Students
- 50. Creating Intentional Programming to Support the Success of Men of Color
- 51. Designing an Incentivized STEM Mentoring Program for Equitable Success
- 52. Connecting with Advisees from Diverse Cultural Backgrounds
- 53. Designing Effective Living-Learning Communities
- 54. Living-Learning Programs for STEM Students
- 55. Designing a Sophomore Living-Learning Community
- 56. Implement Teaching Strategies that Engage Generation Z
- 57. Engaging Students Through Creativity in Instruction
- 58. How to Encourage Academic Grit and a Growth Mindset in Your Students
- 59. Integrating Information Literacy in First Year Student Programs
- 60. Training Faculty: Helping International Students Properly Cite Sources



- 61. Understanding the Essentials of Direct Assessment
- 62. Three Solutions for Impacting STEM Retention
- 63. Coaching Students to Build an Entrepreneurial and Innovative Mindset
- 64. AMP UP: A Study of New Approaches to Math Remediation at Bergen Community College
- 65. Title IX: Key Considerations for Working with Pregnant and Parenting Students
- 66. Title IX: Key Considerations for Working with Pregnant and Parenting Students
- 67. Creating a High-Touch Online Summer Bridge Program
- 68. Creating a Virtual Orientation Experience that Preserves On-Campus Benefits
- 69. Finding Success with Remote Academic Advising: A Training for Frontline Advisors
- 70. Supporting First Generation Students Amid COVID-19
- 71. Student Retention: A Discussion of Practices & Approaches During Uncertain Times
- 72. Taking Your Orientation Online to Solve Common Challenges
- 73. Focus on Student Belonging to Boost Student Retention and Success
- 74. COMING SOON! Sophomore Student Retention & Success: Challenges, Best Practices & Steps Forward
- 75. Using Data to Inform and Design Sophomore Year Experience Programs
- 76.5 Key Components of a Successful Intrusive Advising Process
- 77. Engaging First-Gen Families to Drive Student Success
- 78. How Do Universities Need to Approach Student Data Differently?
- 79. Creating Consistency in Decentralized Advising Models
- 80. Tools for Training Advisors
- 81. Engaging and Celebrating First-Generation Students and Faculty on Your Campus
- 82. Four Strategies for Successfully Advising Undeclared Students
- 83. Innovative Strategies for Supporting Reinstated Students: A Case Study from Georgia Tech
- 84. Adding an Online Experience to Your On-Campus Orientation
- 85. Overcoming Three Common Challenges in Online Advising
- 86. Developing and Administering Mentorship Programs for Transfer Students
- 87. How Some Colleges are Building Student Resilience and Grit
- 88. Four Skills to Build Professional Mindsets with Students
- 89. Improving Student Engagement with Advising Communications



- 90. Customizing Your Peer Mentor Program: Best Practices in Developing a Peer Mentoring Framework
- 91. Retaining First-Generation Students: Strategies for the Classroom and Beyond
- 92. Looking at Student "Grit" and Resilience from Recruitment to Retention
- 93. Building a Comprehensive Sophomore-Year-Experience Program
- 94. Predictive Analytics for Improved Student Success Interventions
- 95. Customizing Orientation for Transfer Students
- 96. International Student Orientation: Using Peer Mentors to Improve Your Program
- 97. Developing Academic Stamina in First-Year Students
- 98. Creating a Case Manager Role to Better Serve At-Risk Students
- 99. Changes that Make a Big Impact on Peer Leader Training
- 100. Online Orientation: Focusing on Student Learning
- 101. Using Retention Metrics to Support At-Risk Online Students
- 102. Integrating Peer Mentors Across First-Year Student Programs
- 103. Onboarding Spring Admits for Future Success
- 104. Creating a Stop-Out Program to Increase Completion
- 105. Academic Advising Records: Implications for Electronic Documentation
- 106. Improving First-Year Student Experience Programs for At-Risk Students
- 107. New Advisor Training: Developmental Advising via Email
- 108. Academic Coaching: Models for Student Success and Retention
- 109. Improve Completion through Redesigning Developmental Courses
- 110. Solving Retention Challenges with a Team Approach: A Case Study
- 111. Summer Bridge: Building and Measuring Campus Connection
- 112. Taking a Case-Study Approach to Improving Academic Advising Assessment
- 113. Conducting a Self-Audit of Your Retention Data and Programs
- 114. Increasing Degree Pathways for Stop-Out Students
- 115. Selecting the Right Software for Your Learning Center Needs
- 116. Improving Academic Literacy for International Students
- 117. Practical Tactics for Building Academic Grit
- 118. Gaining Faculty Buy-In for Student Success Initiatives and Programs
- 119. Assessing the Effectiveness of Your Retention Programming
- 120. Building a More Effective Parent Relations Program
- 121. Increasing the Odds for Non-Traditional Student Persistence and Completion
- 122. Supporting Military-Connected Students for Success and Completion



- 123. Launching an Academic Success Coaching Model in Advising
- 124. Capitalizing on the Dream and Design Phases of Appreciative Advising
- 125. It's Not Just About the First and Second Year of College
- 126. Optimizing Your Use of Student Information Systems
- 127. Academic Advising's Role in Change Implementation
- 128. Developing a High-Performing and Productive Advising Department, Part 2: Assessing and Meeting Employee Needs
- Developing a High-Performing and Productive Advising Department, Part1: Assessing and Meeting Student Needs
- 130. 2 Ways to Move Students Out of Academic Probation
- 131. Improving Student Success Can't Be a One-Office Effort
- 132. Student Resilience: How One Institution is Helping At-Risk Freshmen Seize a Second Chance
- 133. How Georgia State University Plans to Use Predictive Analytics to Address the National Achievement Gap
- 134. Adapt Your In-Person Peer Mentor Program for a Virtual Environment

Career Development & Readiness

- A Model for Infusing Essential Career Skills into Co-Curricular Student Experiences
- 2. Preparing Doctoral Students for Careers in Academia and Beyond
- 3. Teaching Your Service Learning Course Online
- 4. Helping Students Tackle Complex Problems: An Educational Model at James Madison University
- 5. Translating Experiential Learning into College Credit with Prior Learning Assessment
- 6. Strategically Integrating Experiential Learning Into the Curriculum
- 7. The Challenges of Creating and Running an Interdisciplinary Curriculum
- 8. How to Integrate Career Readiness into Curricula with Digital Badging
- 9. Alumni Career Services: Developing an Online Programming Series
- 10. Internship Programs: Limiting Potential Liabilities
- 11. Making Your Online Courses More Experiential
- 12. Scaling Experiential Learning Across Campus
- 13. Integrating Career Development into Study Abroad Experiences
- 14. Integrate Academic and Career Resources to Improve Student Success



- 15. Integrating Career and Advising Services
- 16. Career Services Skill Building: Supporting International Students
- 17. Career Services: Fostering Meaningful Connections Between Diverse Students and Employers
- 18. Finding and Maintaining Industry Partnerships for Experiential Learning and Innovation Initiatives
- 19. Using Experiential Learning to Link Classroom Content to Real Life Situations
- 20. Quality ePortfolios: Essentials for Experiential Learning Programs
- 21.7 Strategies for Integrating Student Blogging into ePortfolios
- 22. Build Critical Thinking through Project-Based Learning
- 23. Career Services: Engaging Students in the New World of Work
- 24. Career Services: Career Planning and Professional Networking in a World of Social Distancing
- 25. Career Industry Cluster Model: Aligning Career Services with the World of Work
- 26. Give Your Students an EDGE through On-Campus Internships
- 27. Career Services: Engaging Undocumented and DACA Students
- 28. Keys to Creating a Powerful Partnership Between Advising and Career Services at Your Institution
- 29.3 Ways to Connect Students to Career Services Early and Often
- 30. Three Strategies for Connecting Student Athletes to Career Services
- 31. Rethinking Career Fairs: Creating Tailored Experiences for Students and Employers
- 32. Telling Your First Destination Narrative
- 33. Improving Career Services with Data
- 34. Branding Your Career Services Department
- 35. A Competency-Based Approach to Career Services in Higher Ed
- 36. Strategies for Developing Workforce-Aligned Learning
- 37. Adapt Your In-Person Peer Mentor Program for a Virtual Environment

Mental Health & Wellness

- 1. Grounded in Research: Strategies to Support the Physical and Mental Health of Black Men
- 2. An Intersectional Approach to Addressing Food Insecurity



- 3. Managing Student Threats and Risk: Effective Policies and Practices
- 4. Developing a Self-Harm Compliance Protocol
- Integrating Academic and Co-Curricular Resilience Programs on Your Campus
- 6. Measles, Influenza, Ebola and More: Developing a Health Crisis Response Plan
- 7. Enforcing Social Distancing on Higher Education Campuses
- 8. Preparing Mental Health Services for the Fall
- 9. Supporting Student Mental Health During the Current Crisis
- 10. Supporting DACA Students in Uncertain Times: Preparing for a Supreme Court Ruling
- 11.4 Key Components of the Stepped Care 2.0 Model in Higher Ed
- 12. The Urgent Care Model as a Solution for Higher Ed Counseling Centers
- 13. Launching a Zero Suicide Initiative on Your Campus
- 14. Student Mental Health in Higher Education
- 15. Strategies to Confidently Communicate with Students Experiencing Mental Health Challenges
- 16. Learning About Online Mental Health Tools
- 17. Making an Impact on Mental Health: How to Deliver with Peer Educators
- 18. The Role of Higher Ed in Providing Mental Health Services
- 19. Uncovering Resilience in Students with Mental Health Concerns: A Case Study
- 20. Creating a Training Model to Increase Faculty Engagement in Students' Mental Health
- 21. Case Management 2.0: Considerations for Enhancing the Impact of Your Mental Health Case Manager
- 22. Case Management 1.0: Considerations for Establishing a New Mental Health Case Manager
- 23. Improve Student Mental Health Services Using Online Tools
- 24. Five Cultural Competence Skills to Improve Your International Student Mental Health Services
- 25. Four Essential Counseling Skills for Entry-Level Student Affairs Professionals
- 26. Recognize Student Distress in a Virtual Environment



Student Life & Engagement

- A Model for Infusing Essential Career Skills into Co-Curricular Student Experiences
- 2. Beyond Heritage Month: Supporting and Empowering Asian Pacific Islander Desi American (APIDA) Communities as Campuses Reopen
- 3. Reopening Campus: Building Student Community Amid COVID Restrictions
- 4. Strengthen Student Community Building in Digital Spaces
- 5. An Intersectional Approach to Addressing Food Insecurity
- 6. Creating Financial Expectations in the Housing RFP Process
- 7. Building Digital Communities in Co-Curricular Spaces
- 8. Conducting Trauma-Informed Investigations for Sexual Misconduct Cases
- 9. Designing Effective Living-Learning Communities
- 10. Living-Learning Programs for STEM Students
- 11. Designing a Sophomore Living-Learning Community
- 12. Risk Management for Non-Student Minors on Campus
- 13. Advocacy Sanctioning: Developing Tailored Student Conduct Plans
- 14. Addressing Food Insecurity in Higher Education: Creating an Integrated & Sustainable Food Pantry
- 15. Reframing Student Activism as a Vehicle for Student Leadership Development
- 16. Managing Student Activism
- 17. Green Programs for Residence Halls
- 18. Coaching as Supervision in Residence Life
- 19. Incentivizing Residential Learning
- 20. First Steps in Residential Goal Alignment
- 21. Title IX and Athletics: Practical Ways to Comply
- 22.6 Strategies for Uniting Student Activists and Campus Administrators
- 23. Adapt Your In-Person Peer Mentor Program for a Virtual Environment

Planning & Strategy

- 1. How the University of North Florida Integrated Academic and Student Affairs
- 2. Creating a More Just and Equitable Hiring Process for Higher Ed Staff
- 3. Advancing a More Equitable Transfer Agenda: Lessons from the City University of New York



- 4. Fundamentals of Fundraising for Diverse Student Groups on Campus
- 5. Student Affairs Fundraising: Building a Sustainable Structure
- 6. Essential Retention Strategies for Entry-Level Student Affairs Professionals
- 7. One Stop: How One Institution Transitioned to a High-Performing Student Services Model
- 8. Connecting Planning and Budgeting in Student Affairs
- 9. Restructuring and Rethinking Student Affairs with FLSA
- 10. Aligning Student Affairs Operations with Your Institutional Strategic Plan
- 11. Developing a Metrics-Driven Culture within Student Affairs



Title IX & Compliance Content Summary

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Live & Recorded Virtual Trainings

Average length: 2 to 3 hours

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Title IX Office

- 1. Develop a Questioning Plan for Your Title IX Investigations
- 2. Foundations for New Title IX Coordinators
- 3. Assessing Credibility in Title IX Cases
- 4. Title IX Evidence Collection: Strategies to Ensure a Complete Investigation
- 5. Training for New Title IX Coordinators
- 6. Five Essentials to Title IX Investigations
- 7. Title IX Appeal Officers: A Skills Training and Certification
- 8. Mitigating and Responding to Bias in Your Title IX Process
- 9. Supporting Your Primary Witness During a Title IX Cross-Examination
- 10. Officials with Authority and Responsible Employees: Helping Mandatory Reporters Comply with New Title IX Regulations
- 11. Building Skills to Successfully Mediate Title IX Sexual Harassment Cases
- 12.5 Steps to Facilitate Your Title IX Hearing Deliberation Meetings
- 13. Foundations of Title IX Investigations: Training & Certification
- 14. Advanced Title IX Investigator Training and Certification
- 15. Conducting Trauma-Informed Investigations for Sexual Misconduct Cases
- 16. Title IX and Protecting the Rights of the LGBTQ+ Community on Your Campus
- 17. Title IX Compliance: Ongoing Training Needs for Investigators and Decision Makers
- 18. Title IX Final Rule Review & Expert Panel Discussion
- 19. Comprehensive Strategies for Title IX Coordinators: Institute and Certification
- 20. New Federal Title IX Regulations: Changes to the Investigative Process
- 21. Key Considerations for the Anticipated Changes Coming to Title IX
- 22. Overcoming Bias in Your Title IX Investigative Process
- 23. The 5 Stages of Preparing Your Title IX Investigative Report
- 24. Align Your Title IX Policy and Procedures to the New Law
- 25. The Value of Relevance During Cross-Examination in Title IX Hearings

Title IX for Faculty & Staff

- Officials with Authority and Responsible Employees: Helping Mandatory Reporters Comply with New Title IX Regulations
- 2. Responding to Title IX Disclosures: Training for Faculty and Staff



- Engage All Employees in Compliance and Ethics by Making It Interactive and Accessible
- Title IX: Key Considerations for Working with Pregnant and Parenting Students
- 5. Title IX Training: Presidents and Study Abroad
- 6. Campus Safety's Role in Title IX Investigations
- 7. Title IX and Athletics: Practical Ways to Comply

Other Legal & Compliance

- Develop a Plan to Address Sexual Harassment from Alumni, Donors, and Prospects
- 2. New Solutions to Student Conduct Challenges Webcast Recording
- 3. Fundraising and Sexual Harassment: Documenting Effective Procedures
- 4. Internship Programs: Limiting Potential Liabilities
- 5. Disability Services: Accommodating Student Veterans
- 6. Avoiding FERPA Pitfalls in the Financial Aid Office
- 7. FERPA: When to Involve Legal Counsel and Leadership
- 8. FERPA Regulation Basics
- 9. FERPA Policy and Procedure Audit
- 10. Complying with Section 702 of the Choice Act
- 11. FERPA Hot Topics: Big Challenges Solved
- 12. FERPA Lessons and Quizzes
- 13. FERPA Checklist: What Can Never Be Shared
- 14. Negotiating Successful Adjunct Union Collective Bargaining Agreements
- 15. Private Business Use Compliance in Higher Education
- 16.4 Steps to Ensure Electronic and Information Technology Accessibility
- 17. Responding to Hate Speech Incidents with Confidence
- 18. Faculty Civility and Academic Freedom: Protecting the Workplace while Preserving Academic Culture
- 19. Managing and Supporting an Aging Workforce
- 20. Faculty Handbooks: 5 Common Problems and Recommended Solutions
- 21. Preventing Faculty Discrimination with Case Law and Statistics
- 22. Managing Student Threats and Risk: Effective Policies and Practices
- 23. Developing a Self-Harm Compliance Protocol



- 24. Engage All Employees in Compliance and Ethics by Making It Interactive and Accessible
- 25. Conducting Trauma-Informed Investigations for Sexual Misconduct Cases
- 26. New Solutions to Student Conduct Challenges
- 27. Clery Act: A Refresher for the Whole Campus
- 28. Clery Act Checklist: 10 Steps for Compliance
- 29. Immigration Law 101: 3 Key Issues for Compliance
- 30. Conducting Internal Investigations in Higher Education
- 31. Title IX and Protecting the Rights of the LGBTQ+ Community on Your Campus

Safety & Risk

- 1. Increasing the Feeling of Safety and Security for International Students
- 2. Internship Programs: Limiting Potential Liabilities
- 3. COVID-19: Mitigating Risk and Liability for a Fall Reopening
- 4. Responding to Hate Speech Incidents with Confidence
- 5. Managing Student Threats and Risk: Effective Policies and Practices
- 6. Measles, Influenza, Ebola and More: Developing a Health Crisis Response Plan
- Creating Safe Spaces for Students by Taking ACTION Against Microaggressions
- 8. Risk Management for Non-Student Minors on Campus
- 9. Advocacy Sanctioning: Developing Tailored Student Conduct Plans
- 10. Essentials of Study Abroad Risk Management
- 11. Developing a Risk Management Mindset as a Front-Line Student Services Professional
- 12. Title IX Training Digital Recording Bundle: Presidents and Study Abroad
- 13. Hazing Prevention: Initiating a Campus-Wide Culture Change
- 14. Campus Safety's Role in Title IX Investigations
- 15. Enterprise Risk Management: Why Now?
- 16. Active Shooter Training: Preparing Your Faculty and Staff
- 17. Impacting Fundamental Campus Safety Issues



Women's Leadership Content Summary

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Leading Self

- 1. Charting Your Course as a Woman Chair
- 2. Networking Skills for Women Leaders
- 3. Navigating Politics: A Virtual Training for Women in Higher Ed
- 4. Negotiate With Confidence: A Training for Women in Higher Ed
- 5. Identifying and Mitigating Imposter Syndrome
- 6. Navigating Work-Life Balance as a Woman Leader in Higher Education
- 7. Gender and Confidence: Why Higher Education Needs More Women to Advocate for Themselves and Each Other
- 8. Advocating for Yourself in Personal and Professional Relationships
- 9. Creating an Inner Coach Stronger than Your Inner Critic
- 10. Sharing Your Story and Experience as an Underrepresented Woman
- 11. Building Your Support Network While Navigating Complexity: A Conversation with Dr. Karen Whitney
- 12. Building Resilience During and After the Pandemic
- 13. Likeability The 8th Deadly Sin
- 14. Emotional Intelligence as a Key Driver for Advancing Women Leaders
- 15. Find Your Position of Power When Addressing Toxic Leadership
- 16. Shift Your Mindset to Build Resilience
- 17. Creating an Inner Coach Stronger than Your Inner Critic
- 18. Perspectives from Underrepresented Women in Higher Ed Leadership
- 19. Cultivating Your Unique Leadership Skills in this New Environment
- 20. Managing Up: Using Common Goals to Align Mission, Vision, Values, and Priorities
- 21. Women's Leadership Success in Higher Education
- 22. Conflict Management

Leading Others

- 1. Charting Your Course as a Woman Chair
- 2. Managing Up, Down, and Across
- 3. Perspectives from Underrepresented Women in Higher Ed Leadership
- 4. Leading Through Uncertainty: A Conversation with Dr. Christine J. Quinn
- 5. Managing Conflict
- 6. Cultivating Your Unique Leadership Skills in this New Environment



- 7. Managing Up: Using Common Goals to Align Mission, Vision, Values, and Priorities
- 8. Women's Leadership Success in Higher Education

Leadership Pipeline

- 1. Hiring, Developing, and Promoting Women Leaders in Higher Education
- Starting a Women's Leadership Mentoring Program
- 3. Support Black Women Leaders by Influencing Organizational Culture
- Navigating Your Career Growth: A Bootcamp for Advanced Women Leaders in Higher Ed
- 5. Finding the Right Career Fit as a Woman in Higher Education
- 6. Leadership Perspectives from Women Presidents
- 7. Challenging Androcentrism in the Academy: 7 Strategies for Leaders of Academic Institutions
- 8. We Need to Value How Women Use Vision and Conceptual Thinking to Lead
- 9. What Every Higher Ed Leader Needs to Know about Supporting Women in Leadership
- 10. Challenging Androcentrism in the Academy: Creating Environments that Empower Risk Taking and Confidence in Women Leaders
- 11. Challenging Androcentrism in the Academy: Why We Need to Value Empathy More
- 12. Challenging Androcentrism and Implicit Bias in the Academy